Coastal Health & Wellness Governing Board September 30, 2021

Board Members

Zoom Call: Staff:

Dr. Southerland
Virginia Valentino
Miroslava Bustamante
Flecia Charles

Philip Keiser, Interim Executive Director
Ann O'Connell, Chief Operations Officer
Richard Mosquera, Chief Compliance Officer
Dr. Lindskog, Dental Director

Flecia Charles Dr. Lindskog, Dental Director
Kevin Avery Ami Cotharn, Chief Nursing Officer
Elizabeth Williams Chantelle Smith

Elizabeth Williams Chantelle Smith
Victoria Dougharty Marlene Garcia
Kristina Garcia

Pisa Ring Martha Vallin Virginia Lyles Jonathan Jordan Kenna Pruitt Ashley Tompkins

Tikeshia Thompson-Rollins

Anthony Hernandez

Excused Abcence: Samantha Robinson, and Dr. Thompson **Unexcused Absence:** Dorothy Goodman, and Brent Hartzell

Items #1 Comments from the Public

There were no comments from the public.

Items #2-6 Consent Agenda

A motion was made by Virginia Valentino to approve the consent agenda items two through six. Elizabeth Williams seconded the motion, and the Board unanimously approved the consent agenda.

<u>Item #7 Executive Director will Report on Coastal Health & Wellness/COVID-19 Updates</u> <u>Submitted by Dr. Keiser</u>

Dr. Keiser, Executive Director, presented an update on COVID-19

Ann O'Connell, Chief Operations Officer, would like to recognize Dr. Lindskog our Dental Director, on being installed as a director on the Texas Academy of General Dentistry and Ami Cotharn, Chief Nursing Director, on being named a Women in Leadership Award finalist. Job well done Dr. Lindskog and Ami Cotharn.

Dr. Lindskog, Dental Director, updated the Board on dental services in the Coastal Health & Wellness Clinic:

- We continue to follow CDC's Interim Infection Prevention and Control Recommendations for Healthcare Personnel which has a section dedicated to Dental Facilities.
- Our infection control nurse recently completed annual fit testing on all dental staff. All dental staff wears N95 respirators and face shields for all aerosol generating procedures.
- We are currently providing all dental services in Texas City. We have started purchasing equipment to expand our root canal and crown services to Galveston.
- Staffing: We recently extended an offer to a dental assistant who is scheduled to complete
 paperwork today. As soon as we have a start date for the assistant, we will move forward with
 posting the dentist position.

- Dr. Lindskog is continuing to attend College of The Mainland (COM) Dental Hygiene School
 Advisory Committee meetings and is working to establish a partnership with the school for
 hygiene student rotations. COM recently lost their Dental Hygiene Program Coordinator, but they
 are working to fill the position, and we will continue to work towards a partnership with them.
 The school has not opened, and we likely will not have students rotate until at least 2023, but I
 wanted to update the board on our progress.
- October is Dental Hygiene Awareness month. We have exciting things planned, including "story time" from our hygienists at the Texas City library as well as internally recognizing our hygienists.

<u>Item #8 Consider for Approval August 2021 Financial Report Submitted by Marlene Garcia</u>

Marlene Garcia, Business Director, presented the August 2021 financial report to the Board. A motion to accept the financial report as presented was made by Virginia Valentino. Victoria Dougharty seconded the motion and the Board unanimously approved.

<u>Item #9 Consider for Approval Coastal Health & Wellness Care Transitions, Tracking and Follow up Policy Submitted by Martha Vallin</u>

Martha Vallin, Referral Manager/Health Educator Specialist, presented the care transitions, tracking and follow up policy to the Board. A motion to accept the policy as presented was made by Virginia Valentino. Victoria Dougharty seconded the motion and the Board unanimously approved.

<u>Item #10 Consider for Approval Coastal Health & Wellness Title V Child Health & Dental Eligibility Policy Submitted by Kristina Garcia</u>

Kristina Garcia, Patient Services Manager, asked the Board to consider for approval CHW Title V Child Health & Dental Eligibility Policy. A motion to accept the policy as presented was made by Miroslava Bustamante. Virginia Valentino seconded the motion and the Board unanimously approved.

<u>Item #11 Consider for Approval Coastal Health & Wellness Medical Referral Tracking and Care Management Policy Submitted by Martha Vallin</u>

Martha Vallin, Referral Manager/Health Educator Specialist, asked the Board to consider for approval the CHW medical referrals tracking and care management policy. Richard Mosquera suggested bringing more information regarding Greater Houston HealthConnect to the next Board meeting. A motion to accept the policy as presented was made by Virginia Valentino. Victoria Dougharty seconded the motion and the Board unanimously approved.

<u>Item #12 Consider for Approval the 2020-2021 Annual Risk Management Report Submitted by Richard Mosquera</u>

Richard Mosquera, Chief Compliance Officer, asked the Board to consider for approval the 2020-2021 Annual Risk Management Report. A motion to accept the report as presented was made by Virginia Valentino. Victoria Dougharty seconded the motion and the Board unanimously approved.

<u>Item #13 Consider for Approval Re-Privileging Rights for Oyetokunbo Ibidapo- Obe, MD, UTMB Contractor Submitted by Ann O'Connell</u>

Ann O'Connell, Chief Operations Officer, asked the Board to consider for approval re-privileging rights for Oyetokunbo Ibidapo-Obe, MD, UTMB Contractor. A motion to accept re-privileging rights for Oyetokunbo Ibidapo-Obe, MD, was made by Victoria Dougharty and seconded by Virginia Valentino. The Board unanimously approved the motion.

<u>Item #14 Consider for Approval Privileging Rights for UTMB Resident Jayshere Thomas, DO, Submitted by Ann O'Connell</u>

Ann O'Connell, Chief Operations Officer, asked the Board to consider for approval privileging rights for UTMB Resident Jayshere Thomas, DO. A motion to accept privileging rights for Jayshere Thomas, DO, was made by Miroslava Bustamante and seconded by Victoria Dougharty. The Board unanimously approved the motion.

<u>Item #15 Consider for Approval Privileging Rights for Deatra Josiah, APRN- CNP, Submitted by Ann O'Connell</u>

Ann O'Connell, Chief Operations Officer, asked the Board to consider for approval privileging rights for Deatra Josiah, APRN- CNP. A motion to accept privileging rights for Deatra Josiah, APRN- CNP, was made by Virginia Valentino and seconded by Victoria Dougharty. The Board unanimously approved the motion.

<u>Item #16 Update on Governing Board Member Vacancies Submitted by Submitted by Ann O'Connell</u>

Ann O'Connell, Chief Operations Officer, updated the Board on member vacancies. Ann informed the Board our goal is to have 15 Governing Board members and currently we have four community and six consumer members positions filled. This does meet our HRSA requirements however we are currently looking to fill two more consumers and three more community member positions. Ann is actively working with providers and staff on who would be a great consumer member for our Board and asked that the community members currently on the Board help with looking for community members.

<u>Item #17 Update on Meeting Between Coastal Health & Wellness and United Board of Health Submitted by Ann O'Connell</u>

Ann O'Connell, Chief Operations Officer, informed the Board that there will be a meeting setup between the United Board of Health and Governing Board to understand each of the Boards and their duties.

<u>Item #18 Shared Services Agreement Discussion Submitted by Richard Mosquera</u>

Richard Mosquera, Chief Compliance Officer, presented the shared services agreement.

Item #19 The Joint Commission Survey Results Submitted by Ann O'Connell

Ann O'Connell, Chief Operations Officer, updated the Board on the Joint Commission unannounced site visit. Ann informed the Board TJC has 10 days to conduct a final written assessment. On Friday September 17, 2021 we were provided "preliminary results." There were only 4 small findings:

- Credentialing/privileging files for our three contracted radiologists were incomplete. Considered
 to be "low" on the SAFER matrix. There was documentation that the files were not as incomplete
 as found on September 16th and 17th.
- One patient record lacked evidence that the team had identified and documented the patient's health literacy needs (an element of PCMH). Low on the SAFER matrix.
- CHW not collecting data on patient's perception of the comprehensiveness and coordination of care (an element of PCMH). Low on the SAFER matrix.
- 3 out of 3 patient records reviewed lacked work history, including occupational risk factors or exposures (an element of PCMH). Low on the SAFER matrix.

Richard Mosquera informed the Board that CHW has 60 days to respond to Joint Commission and Joint Commission has 60 days to notify CHW with response.

Item #20 Comments from Board Members

No comments

The meeting was adjourned at 1:55p.m.

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