

**Coastal Health & Wellness
Governing Board
January 27, 2022**

Board Members

Conference Call:

Samantha Robinson
Dr. Southerland
Virginia Valentino
Flecia Charles
Kevin Avery
Elizabeth Williams
Victoria Dougharty
Dr. Thompson,

Staff:

Philip Keiser, Executive Director (phone)	Virginia Lyle (phone)
Ann O'Connell, Chief Operations Officer	Debra Howey (phone)
Ami Cotharn, Chief Nursing Officer	Shelby Evans (phone)
Richard Mosquera, Chief Compliance Officer (phone)	Ashley Tompkins (phone)
Dr. Lindskog, Dental Director (phone)	Tikeshia Thompson-Rollins
Marlene Garcia, Clinic Financial Officer (phone)	Anthony Hernandez
Martha Vallin (phone)	
Jonathan Jordan (phone)	

Excused Absence: Dorothy Goodman

Unexcused Absence: Miroslava Bustamante

Guest: Rev. Walter Jones

Items#1 Comments from the Public

There were no comments from the public.

Items#2-8 Consent Agenda

A motion was made by Virginia Valentino to approve the consent agenda items two through eight. Kevin Avery seconded the motion, and the Board unanimously approved the consent agenda.

Item#9 Executive Director will Report on Coastal Health & Wellness/COVID-19 Updates Submitted by Dr. Keiser

Dr. Keiser, Executive Director, presented an update on COVID-19 to the Board.

Ann O'Connell, Chief Operations Officer, presented an update on the services provided at Coastal Health & Wellness for Medical and Counseling services.

Dr. Lindskog, Dental Director, updated the Board on dental services in the Coastal Health & Wellness Clinic:

- The dental clinic continues to follow CDC's Interim Infection Prevention and Control Recommendations for Healthcare Personnel which has a section dedicated to Dental Facilities. We are wearing N95 respirators for all patient interactions
- As reported last month, we utilized the HRSA ARP grant to purchase root canal and crown equipment for Galveston and started offering those services in that location in December. Beginning in February, Galveston will be open 5 days a week.
- Staffing: Our new dentist, Dr. Bishai has acclimated very well. He is moving to a full schedule this week. We have had some intermittent staffing shortages due to the COVID surge as well as turnover in the dental assistant positions. We have a new dental assistant starting next week.
- There are not any updates regarding the partnership with the College of the Mainland Dental Hygiene Program. They are still searching for a new program director.

- Our health center was selected for the NNOHA Oral Health Workforce Learning Collaborative. This virtual collaborative focuses on developing a recruitment and retention plan for the oral health workforce. We have completed one learning session and are looking forward to the remaining sessions.

Item#10 Consider for Approval Financial Report Submitted by Marlene Garcia

- a) November
- b) December

Marlene Garcia, Chief Financial Officer, presented the Financial Report for November 2021 and December 2021. A motion to accept the financial report as presented was made by Virginia Valentino. Victoria Dougharty seconded the motion and the Board unanimously approved.

Item#11 Consider for Approval Quarterly Visit and Collection Report Including a Breakdown of New Patients by Payor Source for the Period Ending 12/31/21 Submitted by Marlene Garcia

Marlene Garcia, Chief Financial Officer, presented the quarterly visit and collection report including a breakdown of new patients by payor source for the period ending 12/31/21. A motion to accept the quarterly visits and collections was made by Dr. Southerland and seconded by Victoria Dougharty. The Board unanimously approved the motion.

Item#12 Consider for Approval MedTrainer Credentialing Submitted by Richard Mosquera

Richard Mosquera, Chief Compliance Officer, asked the Board to consider for approval MedTrainer Credentialing. A motion to accept the quarterly visits and collections was made by Virginia Valentino and seconded by Victoria Dougharty. The Board unanimously approved the motion.

Item#13 Consider for Approval Re-Privileging Rights for Bang Nguyen, DDS Submitted by Dr. Hanna Lindskog

Dr. Lindskog, Dental Director, asked the Board to consider for approval privileging rights for Bang Nguyen, DDS. A motion to accept privileging rights for Bang Nguyen, DDS was made by Virginia Valentino, and seconded by Southerland. The Board unanimously approved the motion.

Item#14 Consider for Approval Employee Satisfaction Survey by Samantha Robinson/Dr. Southerland

Samantha Robinson, Board Chair, asked the Board to consider for approval employee satisfaction survey. Ann O'Connell, Chief Operations Officer, briefly updated the Board on the last survey completed in January-February 2020 referred to as the engagement survey. It has been recommended to look at an outside entity to conduct the employee survey and find a way to ensure that the comments and scores are anonymous. Also, employees will be informed if they complete the survey the results and comments will be shared 100% with everyone before the action planning begins. Ann will search for an outside entity to conduct the employee survey and bring back to the Board for approval. A motion to accept Ann searching for outside entity was made by Kevin Avery and seconded by Virginia Valentino. The Board unanimously approved the motion.

Item#15 Update on County Indigent Program related to Federal Poverty Level Submitted by Ann O'Connell

Ann O'Connell, Chief Operations Officer, updated the Board on the County Indigent Program related to Federal Poverty Level.

Item #20 Comments from Board Members

No comments

The meeting was adjourned at 1:51p.m.

Chair Samantha Johnson
Date 2.24.2022

Secretary/Treasurer

Date