

**Coastal Health & Wellness
Governing Board
March 30, 2023**

Board Members:

Samantha Robinson
Dr. Tello
Elizabeth Williams
Rev. Walter Jones
Clay Burton
Flecia Charles
Sergio Cruz
Cynthia Darby
Sharon Hall
Donnie VanAckeren
Victoria Dougharty
Ivelisse Caban

Staff:

Philip Keiser, Executive Director
Ami Cotharn, Chief Operations Officer
Maryann Choi, Medical Director
Hanna Lindskog, Dental Director
Trish Bailey, Chief Financial Officer
Tiffany Carlson
Kenna Pruitt
Jennifer Koch
Pisa Ring

Wendy Jones
Judie Olivares
Randy Valcin
Virginia Lyles
Maria Aguirre
Chris Davis
Kyle Chandler
Tikeshia Thompson-Rollins
Anthony Hernandez

Excused Absence: Kevin Avery Dr. Thompson

Guest: Diana Huallpa

Items#1 Comments from the Public

There were no comments from the public.

Items#2-7 Consent Agenda

A motion was made by Ivelisse Caban to approve the consent agenda items two through seven. Cynthia Darby seconded the motion, and the Board unanimously approved the consent agenda.

Item#8 EXECUTIVE SESSION

The Coastal Health & Wellness Governing Board will enter into Executive Session as permitted under Chapter 551 of the Texas Government Code, pursuant to Section 551.074, *Personnel Matters*, specifically, to facilitate annual board member evaluations

Item#9 Reconvene into Regularly Scheduled Meeting

Meeting reconvened at 1:04

Item#10 Possible Action from Executive Session

A motion to accept the re-calculation of the Governing Board annual evaluation scores was made by Sharon Hall. Dr. Tello seconded the motion and the Board unanimously approved.

Samantha Robinson, Board Chair, suggested reaching out to UBoH and extending an invitation to attend annual Board training with the Governing Board.

Item#11 Consider for Approval February 2023 Financial Report Submitted by Trish Bailey

Trish Bailey, Chief Finance Officer, presented the February 2023 Financial Report. A motion to accept the financial report as presented was made by Sergio Cruz. Clay Burton seconded the motion and the Board unanimously approved.

Item#12 Consider for Approval Final Budget for FY 2023-2024 Submitted by Trish Bailey

Kenna Pruitt, Controller, presented the final budget for FY 2023-2024. A motion to accept as presented was made by Sergio Cruz. Rev. Jones seconded the motion and the Board unanimously approved.

Item#13 Consider for Approval Change in EHR Vendor to EPIC Submitted by Ami Cotharn

Ami Cotharn, Chief Operating Officer, asked the Board to consider for approval change in EHR vendor to Epic. A motion to accept the policy and procedure as presented was made by Elizabeth Williams. Ivelisse Caban seconded the motion and the Board unanimously approved.

Item#14 Coastal Health & Wellness Updates

- a) Current Public Health Concerns and Status; COVID/FLU/Monkey Pox Submitted by Executive Director
- b) Operational Updates/Coastal Wave Submitted by Chief Operating Officer
- c) Dental Updates Submitted by Dental Director
- d) Medical Updates Submitted by Medical Director

Dr. Philip Keiser, Executive Director, updated the Board on current public health concerns and status.

Ami Cotharn, Chief Operating Officer, presented the March 2023 Coastal Wave.

Ami Cotharn, Chief Operating Officer, updated the Board on clinical operations.

- EPIC Migration for Approval

EPIC Talking Points

- Continuity of Care, care coordination with ..
 - 1. Continuity of Care, care coordination with ED Follow ups and Hospital Discharges ... reduce the rate of readmit, lowers cost for County CIHCP and UTMB.
 - 2. NG is an antiquated EHR, think blackberry compared to an iPhone
 - 3. Lack of customer support which affects patient care. - how many times have we been offline and clinic left to paper chart - how many tickets and average response time etc.
- No upfront cost, we will not be billed anything for migration and implementation. This will help ensure that the system is the way we want it before we even see our first patient in it. The first few years I believe were lower cost based on patient estimates than we are paying with NG
- Up to 187 now with 5-7 day average turn-around and some taking multiple months
- Operations
 - New Patients for February, 323.
 - Lead time for established patients' appointment, same day or 1-2 days, new patients, same week.
 - FTCA due in June, begin preparing in April (federal liability insurance for the clinic providers).
- Current projects and/or future projects
 - GCC colocation, working on a co-grant to increase access to SUD/ MAT services Medication-assisted treatment (MAT) is the use of medications in combination with counseling and behavioral therapies, which is effective in the treatment of opioid use disorders (OUD) and can help some people to sustain recovery.
 - Fast Track PrEP Program Pre-exposure prophylaxis is the use of medications to prevent the spread of disease in people who have not yet been exposed to a disease-causing agent, usually a virus. The term typically refers to the use of antiviral drugs as a strategy for the prevention of HIV/AIDS.
 - HCV Tx Program
 - 340B Pharmacy program
 - School based clinic work
 - Pharmacy and two additional counseling rooms are still in design phase.
 - Please be on the lookout for a proposal of a new Electronic Health Record system.

- Outreach
 - Overall, 11 Outreach in January were completed, and 16 Outreach events are scheduled for February.

January Outreach	Date	February Outreach	Date
Health Screenings at Goodwill	01.05.23	Health Screenings @ Bayside	02.01.23
		Display Table- Texas A&M-Galveston	02.01.23
Focus Group in Galveston	01.07.23	Mini Health Fair	02.04.23
Health Screenings at Dickinson Community Center	01.09.23	Display Table	
Health Screenings at Bayside Community Center	01.11.23	Health Screenings @ Dickinson Community Center	02.06.23
Health Screenings at Goodwill	01.12.23	HEAL @ GSM	02.07.23
		Heal @ Hitchcock Head start	02.08.23
Survey Distribution in Crystal Beach	01.17.23	HEAL @ Hitchcock Head start	02.09.23
Health Screenings at Our Daily Bread	01.17.23	Galveston Region Transition Expo	02.14.23
Survey Distribution @ St. Vincent's	01.18.23	Health Screenings @ Rosenberg Library	02.15.23
Hispanic Health Fair	01.25.23	HEAL @ GSM	02.21.23
ADA House-CHW Presentation	01.25.23	Health Screenings at Our Daily Bread	02.21.23
Mini Health Fair and Health Screenings at Seaport Village	01.27.23	ADA House-CHW Presentation	02.22.23
		Heal @ Hitchcock Head start	02.22.23
		Health Screenings @ La Marque Library	02.23.23
		Heal @ Hitchcock Head start	02.23.23
		Display Table for Go Red	02.25.23

- New staff hired, what areas, and current unfilled/open positions
 - Patient Access Specialist III (registration, check-in, financial screening)
 - Gabriela Martinez, Pt Care Coordinator (Case Mgt), Supervisor (Referrals, PAP, Transition to Care reporting)
 - Positions are posted to GCHD's website, workintexas.com, and BambooHR which post positions. to Indeed, ZipRecruiter and Glassdoor. Some are posted to College of the Mainland depending on the education requirement.
- Coastal Wave
- Barriers or Needs (if applicable)

Medical Director (Monthly)

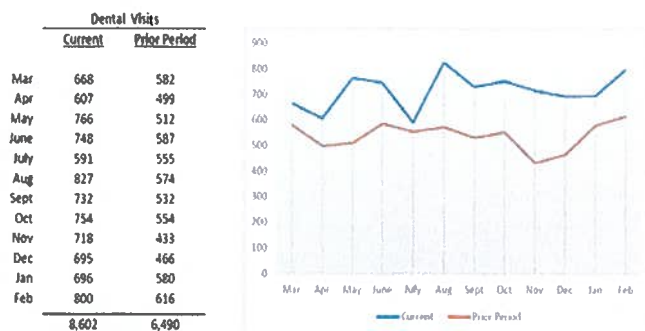
- Total number of visits (medical and BH) for the month, current year compared to same month, prior year.
- Current projects, plans, department overview for medical
 - Improving Provider Productivity
 - Quality Measures
 - Visits / Provider Schedules
- Provider Education Opportunities
- Barriers or Needs (if applicable)

Dental Director (Monthly)

- Total number of visits (medical and BH) for the month, current year compared to same month, prior year.
- Current projects, plans, department overview for dental
- Provider Education Opportunities
- Barriers or Needs (if applicable)

Hanna Lindskog, DDS, updated the Board on Dental services in the Coastal Health & Wellness Clinic:

- Visit Numbers



- Current projects, plans, department overview for dental

- Teledentistry Collaborative – We are participating in the Teledentistry Collaborative with NNOHA. We have completed three asynchronous teledental visits. We learned a lot from those visits and are presenting our findings at the NNOHA Collaborative meeting on April 5th.
- First Dental Home – This project is currently pending identification of test patient during open administrative time
- Sterilization Renovation – We are finalizing the plans for redesigning a section of our sterilization area in Texas City. This will allow us to add two more sterilizers to be more efficient and help meet sterilization needs.
- Our new x-ray software that we implemented in February is working well. We are still waiting on our old images to be transferred to the Cloud for the new program and expect that to be complete in 4-6 weeks.
- Provider Education Opportunities
 - We had eight assistants complete either the sealant course or the coronal polishing course on January 28th and February 25th. From February 13th through March 24th, the certified assistants completed 30 sealants and did coronal polishing on 5 patients. As reported previously, this will increase our efficiency by certifying dental assistants to place sealants and complete coronal polishing.
 - Dr. Keiser is scheduled to take her CEREC course in April. Dr. Bishai, Dr. Nguyen, Dr. Shetty and Dr. Lindskog have completed theirs. This course provides training for using our Primescan intraoral scanners.
 - All providers also continue to select and participate in CE of their choice.
- Barriers or Needs (if applicable)
 - Staffing: New dental hygienist position open. We are also looking at hiring another part-time dentist.

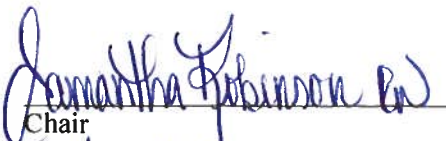
Maryann Choi, MD, MPH, MS, updated the Board on Medical services in the Coastal Health & Wellness Clinic.

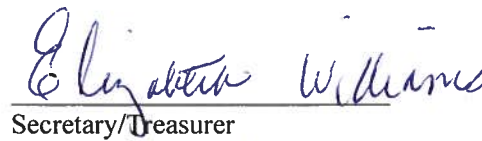
- **New provider:**
 - Khadija Brooks, FNP started in March.
 - Dr. Nagorski (pediatrician) works 32 hours per week (added 2 hours)
- SUD (substance use disorder) program: capacity of 70-75 patients from 30 patient panel
- 340B program:
 - 340B formulary for uninsured and underinsured patients for PAP (patient assistance program) referral (PAP takes 2- 4 weeks to complete, 60-70 referrals per month, no PAP referrals last week with the 340B program)
- MCO (Managed care organizations) incentive program agreements: Wellmed, Optum, Amerigroup, Centene, WellCare
- Improve our attribution, annual wellness visits, meeting HEDIS (Healthcare Effectiveness Data and Information Set) quality measures.

Item #20 Comments from Board Members

No comments

The meeting was adjourned at 2:36p.m.


 Chair
 4-27-23
 Date


 Secretary/Treasurer
 4/27/2023
 Date