

**Coastal Health & Wellness
Governing Board
June 1, 2023**

Board Members:

Samantha Robinson (zoom)
Dr. Tello
Rev. Walter Jones
Clay Burton
Flecia Charles
Sharon Hall
Donnie VanAckeren
Victoria Dougharty
Kevin Avery
Ivelisse Caban
Cynthia Darby

Staff:

Ami Cotharn, Chief Operations Officer	Wendy Jones
Dr. Choi, Medical Director	Maria Aguirre
Hanna Lindskog, Dental Director	Chris Davis
Trish Bailey, Chief Financial Officer	Debra Howey
Jennifer Koch	Judie Olivares
Virginia Lyle	Tikeshia Thompson-Rollins
Colleen McGaskey	Anthony Hernandez
Kenna Pruitt	

Excused Absence: Elizabeth Williams, Sergio Cruz, and Dr. Thompson

Items#1 Comments from the Public

There were no comments from the public.

Items#2-10 Consent Agenda

A motion was made by Donnie VanAckeren to approve the consent agenda items two through ten. Sharon Hall seconded the motion, and the Board unanimously approved the consent agenda.

Item#11 Consider for Approval April 2023 Financial Report Submitted by Trish Bailey

Trish Bailey, Chief Finance Officer, presented the April 2023 Financial Report. A motion to accept the financial report as presented was made by Flecia Charles. Victoria Dougharty seconded the motion and the Board unanimously approved.

Item#12 Consider for Approval Governing Board Member Donnie VanAckeren to Serve on the Finance Committee

Samantha, Board Chair, asked the Board to consider for approval Governing Board member Donnie VanAckeren to serve on the Finance Committee. A motion to accept the financial report as presented was made by Sharon Hall. Victoria Dougharty seconded the motion and the Board unanimously approved.

Item#13 Coastal Health & Wellness Updates

- a) Current Public Health Concerns and Status; COVID/FLU/Monkey Pox Submitted by Executive Director
- b) Operational Updates/Coastal Wave Submitted by Chief Operating Officer
- c) Dental Updates Submitted by Dental Director
- d) Medical Updates Submitted by Medical Director

Ami Cotharn, Chief Operating Officer, presented the May 2023 Coastal Wave.

Ami Cotharn, Chief Operating Officer, updated the Board on clinical operations.

- Samantha requested that Ami add age group to the unduplicated patients report.
- Ami will check into sending appointment reminders to patients three weeks out.

Hanna Lindskog, DDS, updated the Board on Dental services in the Coastal Health & Wellness Clinic:

- Visit Numbers
 - April 2022: 625
 - April 2023: 697
 - 10.33% increase
- Current projects, plans, department overview for dental
 - Teledentistry Collaborative – We completed the Teledentistry Collaborative with NNOHA and TACHC. We are currently utilizing teledentistry for asynchronous visits for pediatric patients that have had an exam within the last year. We plan to continue to expand the teledentistry visits to other visit types in the future.
 - First Dental Home – This project is currently pending identification of test patients during open administrative time.
 - Sterilization Renovation – We are finalizing the plans for redesigning a section of our sterilization area in Texas City. This will allow us to add two more sterilizers to be more efficient and help meet sterilization needs.
 - We have chosen new dental chairs for Galveston and the order was placed this week.
 - We are still waiting for our old images to be transferred to the Cloud for the new x-ray program and expected it to be complete by 5/25/2023. We are currently waiting for an update from SOTA.
 - We hosted eight COM Dental Assisting Students on 4/22/2023, 4/29/2023 and 5/13/2023 as part of their lab curriculum.
 - Dr. Lindskog continues to serve on the COM Hygiene School Advisory Board. She attended the last advisory board meeting on May 9th. Their application for accreditation has been submitted to CODA and they are hoping to enroll their first class of students for Fall 2024.
 - Dr. Lindskog attended the Texas Dental Association Meeting where she was a delegate representing the Ninth District Dental Society. The delegation overwhelmingly voted to support dental hygiene anesthesia. This triggered a bill to pass through the legislature and is currently waiting to be signed by the Governor.
 - Dr. Lindskog also attended the Academy of General Dentistry Hill Day with dentists from across the country. They met with their respective Senators and Congressmen/Congresswomen to important legislative issues including a bill to support Oral Health Literacy which would provide HRSA funding to education and the SMILED Act which decreases administrative burden associated with Medicaid.
- Provider Education Opportunities
 - All providers also continue to select and participate in CE of their choice.
- Barriers or Needs (if applicable)
 - Staffing: Our new dental hygienist started on 5/25/2023. She has over 20 years of experience as a dental hygienist, and we are excited to have her on the team.

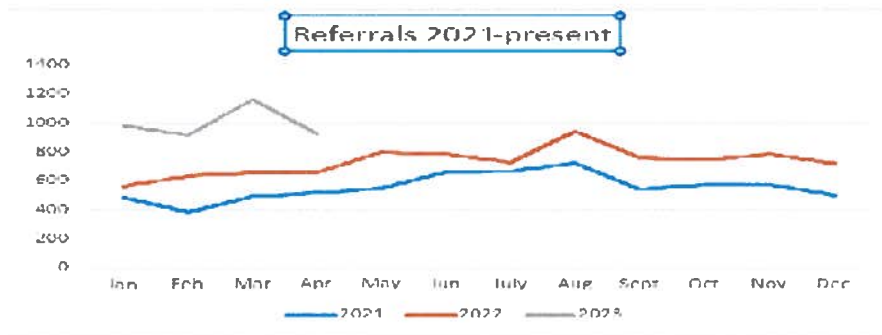
Maryann Choi, Medical Director, updated the Board on Medical services in the Coastal Health & Wellness Clinic.

April's Visit Numbers

Visit Type	Apr-22	Apr-23	Increase / Decrease %
Medical	1213	1959	38.08%
Dental	625	697	10.33%
BH	103	44	-134.09%

1. Implementing Specialty Care eConsults (ConferMed)
 - Limited access to specialty care is a significant cause of inequity in healthcare.
 - Up to 35% of all primary care patients are referred to specialists annually.
 - Up to 45% of these referrals do not require a face-to-face visit.

- ConferMed's Grant support covers the total cost of implementation, free, unlimited use of adult and pediatric eConsult specialty network.
 - Improve access and reduce wait times for specialty care.
 - Expand the scope of primary care (advanced primary care medical home).
 - Increase convenience and satisfaction for patients.
 - This is CHW's total number of referrals 2021-present.
- CHW April 2023 Referrals: total referrals by month 926 (599 specialty, 246 diagnostic, 80 social needs).



2. Launching CHW home-based care program

- Provider house call (in-person or virtual visit), home health, care coordination, pharmacy
- House call program for seniors; home-bound, high-touch, high-risk patients:
Dr. Grumbles and Pam Cable (5/25/2023)
- Home health, nurse visit program (Q1, 2024)
- Goal of Medicare case mix from 5.4% to 10%

3. Cardiology clinic for uninsured patients

- Number one specialty referral
- Dr. Aldeiri will provide cardiology services at CHW four hours per month (6/1/23)

“Strive to deliver high-quality, culturally competent, equitable, and comprehensive primary care with a focus on clinical quality, patient-centered care, and provider and staff well-being.”

Item #14 Comments from Board Members

No comments from the Board

The meeting was adjourned at 1:43p.m.

Samantha Robinson, MD
Chair

6.29.23
Date

Elizabeth Williams
Secretary/Treasurer

6/29/2023
Date