

**Coastal Health & Wellness  
Governing Board  
July 27, 2023**

**Board Members:**

Samantha Robinson  
Elizabeth Williams  
Sergio Cruz  
Rev. Walter Jones  
Clay Burton  
Flecia Charles  
Donnie VanAckeren  
Victoria Dougharty  
Kevin Avery  
Ivelissa Caban

**Staff:**

Jennifer Koch, Director of Operations  
Maryann Choi, Chief Medical Officer  
Hanna Lindskog, Dental Director  
Trish Bailey  
Kenna Pruitt  
Tiffany Carlson  
Virginia Lyle  
Judie Olivares

Pisa Ring  
Maria Aguirre  
Wendy Jones  
Teresa Garcia  
Debra Howey  
Chris Davis  
Tikeshia Thompson-Rollins  
Anthony Hernandez

**Excused Absence:** Dr. Tello, Cynthia Darby, Dr. Thompson and Sharon Hall

**Guest:** Diana Huallpa

**Items#1 Comments from the Public**

There were no comments from the public.

**Items#2-13 Consent Agenda**

A motion was made by Ivelissa Caban to approve the consent agenda items two through thirteen. Elizabeth Williams seconded the motion, and the Board unanimously approved the consent agenda.

**Item#14 Consider for Approval May 2023 Financial Report Submitted by Trish Bailey**

Kenna Pruitt, CHW Financial Accountant, presented the June 2023 Financial Report. A motion to accept the financial report as presented was made by Donnie VanAckeren. Sergio Cruz seconded the motion and the Board unanimously approved.

**Item#15 Coastal Health & Wellness Updates**

- a) Current Public Health Concerns and Status; COVID/FLU/Monkey Pox Submitted by Executive Director
- b) Operational Updates/Coastal Wave Submitted by Chief Operating Officer
- c) Dental Updates Submitted by Dental Director
- d) Medical Updates Submitted by Medical Director

Jennifer Koch, Director of Operations, presented the July 2023 Coastal Wave.

Jennifer Koch, Director of Operations, updated the Board on clinical operations.

- Jennifer informed the Board of the grand opening for the school-based clinic at Calvin Vincents will be August 8<sup>th</sup> at 10 a.m. Jennifer will keep the Board updated on the School Based Program.
  - Samantha suggested since partnering with public health that Coastal Health & Wellness be added to flyers put out in the community.
- Samantha suggested that the Board be keep in the loop of the Joint Commission Survey.

Hanna Lindskog, DDS, updated the Board on Dental services in the Coastal Health & Wellness Clinic:

- Visit Numbers

- Quarterly Visit numbers reported by COO. However, I would like to highlight that the dental clinic had 952 encounters for the month of June, which is the highest number of encounters in a single month in the last 5 years. This was despite a full-time provider being out for half of the month.
- We continue to see walk in patients in pain as we can fit them into our schedule.
- Current projects, plans, department overview for dental
  - Sterilization Renovation – We are meeting with the vendor this week to review the proposed design for the sterilization area in Texas City. This will allow us to add two more sterilizers to be more efficient and help meet sterilization needs.
  - The new dental chairs for Galveston are on order and scheduled to be installed August 14<sup>th</sup> and 15<sup>th</sup>.
  - Our x-ray images from the previous software have now been successfully transferred to our new Cloud based software.
  - Dr. Lindskog continues to serve on the COM Hygiene School Advisory Board. As previously reported, their application for accreditation has been submitted to CODA and they are hoping to enroll their first class of students for Fall 2024.
  - The bill related to dental hygienists administering anesthesia was signed by the Governor. We will stay informed of any education opportunities to train our dental hygienists to administer local anesthesia. The Texas State Dental Board is meeting in August and we expect these education requirements to be discussed at that meeting.
  - Dr. Lindskog recently had the privilege of attending the Academy of General Dentistry Meeting. As Chair of the Dental Education Council, she gave the charge to the Fellowship and Mastership awardees as well as LLSR recipients.
- Provider Education Opportunities
  - All providers continue to select and participate in continuing education of their choice. They also share knowledge from these courses with the other providers during monthly meetings.
- Barriers or Needs (if applicable)
  - Provider Staffing: As reported last month, our new hygienist began patients on her own with a modified schedule on 6/22/2023. We have received many positive comments from her patients as well as staff. She will begin seeing a full schedule in August.
  - Assistant Staffing: We currently have one dental assistant opening. This position has been open since March 2023, but our Dental Assistant Supervisor was out on FMLA. She returned in June and a job offer was extended, but the tentative start date has been moved to August due to a licensing delay.

Maryann Choi, Medical Director, updated the Board on Medical services in the Coastal Health & Wellness Clinic.

1. School- based program
  - FQHC school-based program offers comprehensive primary care services to students, including acute and chronic care, vaccinations, health assessments, preventive care, mental health services, dental care, health education, and care coordination.
  - Integrating healthcare into the on-site school program can play a crucial role in improving overall student health outcomes, promoting students' overall health and well-being.
  - Convenience, affordability, and accessibility to students and their families
2. House call program for home-bound patients
  - Dr. Grumbles had 27 patient visits, and Pam Cable had 25 patient visits in June.
  - Plan for 40 patient visits per provider in the month of July
3. Remote care management (Patient engagement center/care coordination)

- Teresa Garcia, RN care coordinator, 108 patient's censuses
- Patient engagement and promoting self-care.
- CCM (chronic care management), TCM (transitional care management), AWW (annual wellness visits), BHI (Q4/ 2023, Level 4 Behavioral health /primary care integration with GCC)

4. Managed care incentive program

- Quality measures, the star rating is improving.
- Pay for performance bonus.
- Engagement with MCOs, provider education

**Item #16 Comments from Board Members**

No comments from the Board

The meeting was adjourned at 1:22p.m.

*Samantha Robinson*  
 Chair  
8-31-23  
 Date

*Elizabeth Williams*  
 Secretary/Treasurer  
8/31/2023  
 Date