

Coastal Health & Wellness

Governing Board February 22, 2024

Board Members:

Elizabeth Williams
Rev. Walter Jones
Flecia Charles
Donnie VanAckeren
Sharon Hall
Victoria Doughart
Kevin Avery
Ivelissa Caban
Sergio Cruz
Clay Burton

Staff:

Ami Cotharn, Chief Operating Officer
Chris Garcia, Associate Medical Director
Hanna Lindskog, Dental Director
William Lewis, Chief Operating Officer
Jennifer Koch
Kenna Pruitt
Tiffany Carlson
Dianna Oliver
John Bearden

Debra Howey
Donna Salcido
Lisa Garceau
Virginia Lyle
Chris Davis
Tikeshia Thompson-Rollins
Anthony Hernandez

Excused Absence: Samantha Robinson, Dr. Tello, Cynthia Darby and Dr. Thompson

Items#1 Comments from the Public

There were no comments from the public.

Items#2-7 Consent Agenda

A motion was made by Ivelissa Caban to approve the consent agenda items two through seven. Dr. Hall seconded the motion, and the Board unanimously approved the consent agenda.

Item#8 Informational Report: Resolution Recognizing Bang Nguyen, DDS, for his Dedicated Services to Coastal Health & Wellness

Elizabeth Williams, Secretary/Treasurer, presented Dr. Nguyen's recognizing and thanked him for his service at Coastal Health & Wellness and the citizens of Galveston County.

Item#9 Consider for Approval Financial Report Submitted by Kenna Pruitt

Kenna Pruitt, Controller, asked the Board to consider for approval December 2023 financial report. A motion to accept the financial report as presented was made by Ivelissa Caban. Kevin Avery seconded the motion and the Board unanimously approved.

Item#10 Consider for Approval Greater Houston HealthConnect HIE Payment in the Amount of \$12k Submitted by Kenna Pruitt

Kenna Pruitt, Controller, asked the Board to consider for approval Greater Houston HealthConnect HIE payment in the amount of \$12K. A motion to accept as presented was made by Sergio Cruz. Kevin Avery seconded the motion and the Board unanimously approved.

Item#11 Consider for Approval the Use of a Recruitment Film not to Exceed the Amount of \$70,000 to be Taken out of Fund Balance Submitted by Ami Cotharn

Ami Cotharn, Chief Operating Officer, asked the Board to consider for approval the use of a recruitment film not to exceed the amount of \$70,000 to be taken out of the fund balance. A motion to accept the plan as presented was made by Donnie VanAckeren. Kevin Avery seconded the motion and the Board unanimously approved.

Item#12 Coastal Health & Wellness Updates

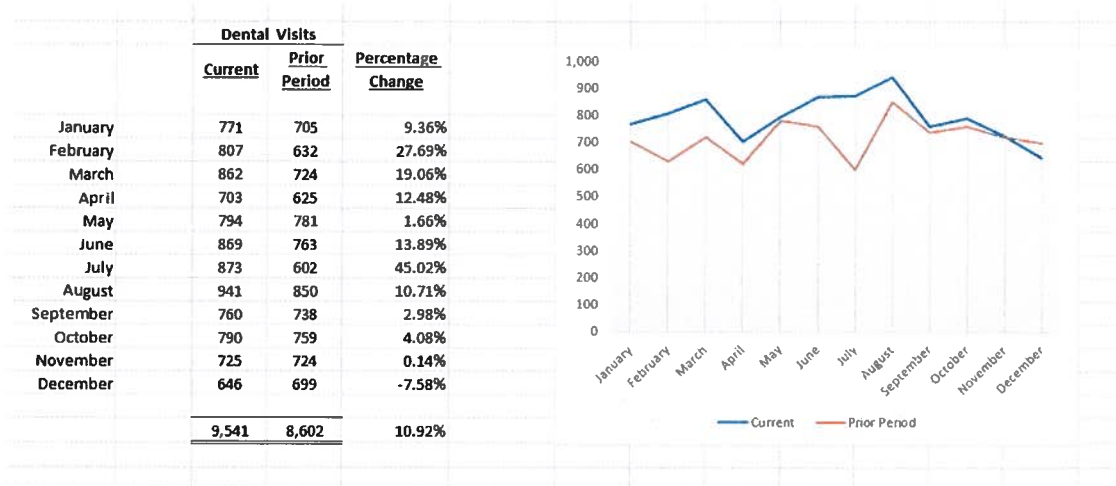
- a) Organizational Updates Submitted by Executive Director
- a) Operational Updates/Coastal Wave Submitted by Chief Operating Officer
- b) Dental Updates Submitted by Dental Director
- c) Medical Updates Submitted by Associate Medical Director

Ami Cotharn, Chief Operating Officer, updated the Board on clinical operations.

- Ami presented the 2024 Health Center updates.
- Dr. Hall suggested possibly having a hospitality worker health fair in the summer. Ami will follow up with Brittany Rivers, Director of Community Engagement and Strategic Partnerships.

Hanna Lindskog, DDS, updated the Board on Dental services in the Coastal Health & Wellness Clinic:

- Visit Numbers – Based on “FQHC Qual Enc” in NextGen –
 - We continue to see walk in patients in pain as we can fit them into our schedule.
 - We started releasing comprehensive exams on the 15th of every month, with December being the first month. The appointments were full within 90 minutes. We posted the information about scheduling comprehensive exams on our website.
 - For January, we had an increase in qualifying encounters of 9.36% compared to January 2023



- Current projects, plans, department overview for dental
 - Sterilization Renovation
 - Electrical work was completed February 7-9th to add additional outlets for the additional sterilizers.
 - Cabinets will be installed March 2nd
 - Dr. Lindskog continues to serve on the COM Hygiene School Advisory Board. They will be having their CODA Site Visit on April 9th and 10th. They are planning to start Fall 2024 with their first class.
- Provider Education Opportunities
 - All providers continue to select and participate in continuing education of their choice. They also share knowledge from these courses with the other providers during monthly meetings.
- Barriers or Needs (if applicable)
 - Staffing
 - Dr. Nguyen will be retiring February 29, 2024
 - Dr. Tatsch has been seeing patients since the end of January and will transition to a full schedule on March 1, 2024
 - We have one dental assistant vacancy, but an assistant is scheduled to start on March 7, 2024

Chris Garcia, MD, updated the Board on Medical services in the Coastal Health & Wellness Clinic.

1. School based clinic:

Total visits: 16 (4 in person, 12 telehealth)

- Students: 5
- Staff: 1
- Existing CHW: 10

2. Doxy/Telehealth visit numbers:

- January: 78 (-18)
- December: 96
- Total all time: 1,287

3. January total visits: 2126

- Total charges: \$607,021.52
- No shows: 856
- Total scheduled visits: 2982
- No show rate 28% Show rate 71%

4. Current Medical Department Projects:

- Establishing our behavioral health program
- Continued integration with GCC on behavioral health
- Woman's Health program
- Diabetic eye exams with use of retinal cameras

5. Provider Education Opportunities:

- Continued monthly Grand Rounds with different specialty physicians on variety of topics.
- Discuss office-based procedures for the providers that are interested.
- Continued OSIS training.

6. Barriers:

- No real barriers other than never enough time

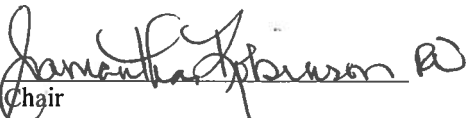
Item #13 Preliminary UDS Comparison 2022 vs. 2023 Submitted by Ami Cotharn

Ami Cotharn, Chief Operating Officer, presented the preliminary UDS comparison 2022 vs. 2023.

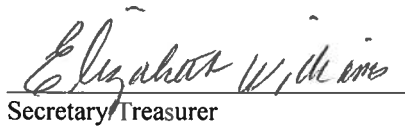
Item #14 Comments from Board Members

No comments

The meeting was adjourned at 1:37p.m.


Chair

3.28.24
Date


Secretary/Treasurer

3-28-2024
Date