

**Coastal Health & Wellness  
Governing Board  
May 23, 2024**

**Board Members:**

Dr. Tello  
Elizabeth Williams  
Sharon Hall  
Rev. Jones  
Cynthia Darby  
Sergio Cruz  
Donnie VanAckeren

**Staff:**

Philip Keiser, Executive Director  
Ami Cotharn, Chief Operating Officer  
Jennifer Koch, Interim Chief Operating Officer  
Director of Operations  
Chris Garcia, Associate Medical Director  
Hanna Lindskog, Dental Director  
William Lewis, Chief Operating Officer  
Kenna Pruitt  
John Bearden  
Brittany Rivers  
Dianna Oliver  
Christina Bates

Wendy Jones  
Judie Olivares  
Donna Salcido  
Debra Howey  
Pisa Ring  
Virginia Lyle  
Maria Aguirre  
Chloe Murray  
Megan Fric  
Tikeshia Thompson-Rollins  
Anthony Hernandez

**Excused Absence:** Samantha Robinson, Kevin Avery, Clay Bruton, Flecia Charles, Dr. Thompson, and Ivelissa Caban

**Unexcused Absence:** Victoria Dougharty

**Guest:** TJ Aulds, and Dr. Campbell

**Items#1 Comments from the Public**

There were no comments from the public.

**Items#2-7 Consent Agenda**

A motion was made by Sergio Cruz to approve the consent agenda items two through seven. Cynthia Darby seconded the motion, and the Board unanimously approved the consent agenda.

**Item#8 Informational Report**

- a) Recognizing Ami Cotharn, MSN, RN, for her Dedicated Services to Coastal Health & Wellness
- b) Recognizing Samantha Robinson, RN for her Dedicated Services to Coastal Health & Wellness Governing Board
- c) Recognizing Barbara Thompson, MD for her Dedicated Services to Coastal Health & Wellness Governing Board

Dr. Philip Keiser, Executive Director, presented a plaque to Ami Cotharn, Samantha Robinson, and Dr. Thompson for their dedicated service to Coastal Health & Wellness Governing Board.

**Item#9 Consider for Approval March 2024 Financial Preliminary Report Submitted by Kenna Pruitt**

Kenna Pruitt, Controller, asked the Board to consider for approval the March 2024 financial report. A motion to accept the March 2024 financials as presented was made by Donnie VanAckeren. Sergio Cruz seconded the motion and the Board unanimously approved.

**Item#10 Consider for Approval the purchase of NextGen's Automated Document Sharing Submitted by Christina Bates**

Christina Bates, HER System Administrator, asked the Board to consider for approval the purchase of NextGen's automated document sharing. A motion to accept the purchase of NextGen automated document sharing as presented was made by Sergio Cruz. Sharon Hall seconded the motion and the Board unanimously approved.

**Item#11 Consider for Approval Kendall Campbell, MD, to fill the Ex-Officio Position Representing UTMB**

Dr. Tello, Vice Chair, asked the Board to consider for approval Kendall Campbell, MD to fill the Ex-Officio position representing UTMB. A motion was made by Sharon Hall to approve Kendall Campbell, MD to fill the Ex-Officio position representing UTMB. Elizabeth Williams seconded the motion, and the Board unanimously approved the consent agenda.

**Item#12 Coastal Health & Wellness Updates**

- a) Organizational Updates Submitted by Executive Director
- a) Operational Updates/Coastal Wave Submitted by Chief Operating Officer
- b) Dental Updates Submitted by Dental Director
- c) Medical Updates Submitted by Associate Medical Director

Ami Cotharn, Chief Operating Officer, updated the Board on clinical operations.

- April 2023 vs 2024 New vs. Established Patient (4.7% increase)
- April 2023 vs 2024 Confirmed Appointments (11% increase)
- April 2023 vs 2024 Resource Utilization (20.3% increase in available slots and a 15% increase in booked appointment slots)
- April 2023 vs 2024 Charges/Payments/Adjustment/Refunds (17.3% increase in charges, 90% increase in payment, 39% increase in

Chris Garcia, MD, updated the Board on Medical services in the Coastal Health & Wellness Clinic.

**School Based Clinic:** Total April visits: 46

Students: 2  
Staff: 3  
Existing CHW: 41  
In person: 4  
Telehealth: 42

**Telehealth/ Doxyme visit:** Total April visits: 132

Increase: +53

**CHW clinic visits:** Total April visits: 2298

Schedule visits: 3097  
No Shows: 797  
No Show Rate: 25%  
Show Rate: 75%

**Total charges:** \$558,985.57

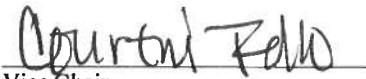
**Current Projects:**

- We have been trained in the use of Retinal Cameras, working on integrating with Nextgen, hopefully go live in the next few weeks.
- We have been trained on the use of the Virtual Provider for use at the school-based clinic, we are awaiting IT approval to go live, (they are working on integrating with Nextgen as well as cybersecurity with the unit)
- We now have 3 new providers that have started, 2 are starting to see patients and 1 is completing his orientation.
- We continue working with the Gulf Coast Center on integration.
- We are working to expand services in Women's Health

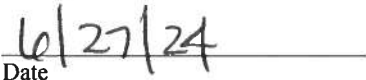
**Item #11 Comments from Board Members**

No comments from the Board

The meeting was adjourned at 1:27p.m.



Vice Chair



Date