9850-A.106 Boardroom Emmett F. Lowry Expressway, Texas City

AGENDA Thursday, November 7, 2024 12:30 PM

CONSENT AGENDA: ALL ITEMS MARKED WITH A SINGLE ASTERICK (*) ARE PART OF THE CONSENT AGENDA AND REQUIRE NO DELIBERATION BY THE GOVERNING BOARD. ANY BOARD MEMBER MAY REMOVE AN ITEM FROM THIS AGENDA TO BE CONSIDERED SEPARATELY.

PROCEED TO BOTTOM OF THIS DOCUMENT FOR APPEARANCE & EXECUTIVE SESSION GUIDELINES

In accordance with the provisions of the Americans with Disabilities Act (ADA), persons in need of a special accommodation in order to participate in this proceeding should, within two (2) days prior to the proceeding, request necessary accommodations by contacting CHW's Executive Assistants at 409-949-3406, or via email at trollins@gchd.org or ahernandez@gchd.org

ANY MEMBERS NEEDING TO BE REACHED DURING THE MEETING MAY BE CONTACTED AT 409-938-2288

REGULARLY SCHEDULED MEETING

Meeting Called to Order Pledge of Allegiance

Item #1	Comments from the Public
*Item #2ACTION	Agenda
*Item #3ACTION	Excused Absence(s)
*Item #4ACTION	Consider for Approval Minutes from October 24, 2024 Governing Board Meeting
*Item #5ACTION	Informational Report: Credentialing & Privileging Committee Reviewed and Approved the Following Provider Re-Privileging Rights a) Dr. Lindskog, DDS
*Item #6	Informational Report a) HRSA Non-Competing Continuation (NCC) Progress Report for 2024-2025 Budget Period
Item #7ACTION	Consider for Approval Final Budget for 2024-2025 Submitted by Ruth Cable
Item #8	a) Organizational Updates Submitted by Executive Director b) Community Engagement Updates Submitted by Director of Community Engagement and Strategic Partnerships c) Dental Updates Submitted by Dental Director d) Medical Updates Submitted by Medical Director e) Human Resources Updates Submitted by Human Resource Manager
Item #9	Comments from Board Members

Next Regular Scheduled Meeting: December 5, 2024

Appearances before the Coastal Health & Wellness Governing Board

A speaker whose subject matter as submitted relates to an identifiable item of business on this agenda will be requested by the presiding officer to come to the podium where they will be limited to three minutes (3). A speaker whose subject matter as submitted does not relate to an identifiable item of business on this agenda will be limited to three minutes (3) and will be allowed to speak before the meeting is adjourned. Please arrive prior to the meeting and sign in with Galveston County Health District staff.

Executive Sessions

When listed, an Executive Session may be held by the Governing Board in accordance with the Texas Open Meetings Act. An Executive Session is authorized under the Open Meetings Act pursuant to one or more the following exceptions: Tex. Gov't Code §§ 551.071 (consultation with attorney), 551.072 (deliberation regarding real property), 551.073 (deliberation regarding a prospective gift or donation), 551.074 (personnel matters), 551.0745 (personnel matters affecting Coastal Health & Wellness advisory body), 551.076 (deliberation regarding security devices or security audits), and/or 551.087 (deliberations regarding economic development negotiations). The Presiding Officer of the Governing Board shall announce the basis for the Executive Session prior to recessing into Executive Session. The Governing Board may only enter into Executive Session if such action is specifically noted on the posted agenda.

COASTAL HEALTH & WELLNESS

GOVERNING BOARD

9850-A.106 Boardroom Emmett F. Lowry Expressway, Texas City

Governing Board November 2024 Item #3 Excused Absence(s)

Coastal Health & Wellness Governing Board October 24, 2024

Board Members: Staff:

Brittany Rivers Donnie VanAckeren Philip Keiser, Executive Director Debra Howey Sharon Hall Chris Garcia, Medical Director Tamesha Hampton Hanna Lindskog, Dental Director Rev. Jones

Taylor Silva Sergio Cruz Dianna Oliver Laura Norman Victoria Dougharty Tiffany Carlson Judie Olivares Ruth Cable Flecia Charles Chad Johnson Virginia Lyle Dr. Campbell **Erdest Jenkins** Wendy Jones

Chris Davis Luz Amaro

Tikeshia Thompson-Rollins Francine Anders

Anthony Hernandez

Excused Absence: Dr. Tello, Elizabeth Williams, Cynthia Darby, and Kevin Avery

Unexcused Absence: Ivelissa Caban

Items#1 Comments from the Public

There were no comments from the public

Items#2-10 Consent Agenda

A motion was made by Sergio Cruz to approve the consent agenda items two through ten Rev. Jones seconded the motion, and the Board unanimously approved the consent agenda.

Item#11 Consider for Approval September 2024 Financial Report Submitted by Ruth Cable

Ruth Cable, Controller, presented the September 2024 financial report. A motion to accept the September report as presented was made by Rev. Jones. Sergio Cruz seconded the motion, and the Board unanimously approved.

Item#12 Consider for Approval Coastal Health & Wellness After Hours Policy Submitted by Dr. Lindskog

Dr. Lindskog, Dental Director, asked the Board to consider for approval the Coastal Health & Wellness after hours policy. A motion to accept the afterhours policy as presented was made by Sergio Cruz. Sharon Hall seconded the motion, and the Board unanimously approved.

Item#13 Coastal Health & Wellness Updates

- a) Organizational Updates Submitted by Executive Director
- b) Operational Updates/Coastal Wave Submitted by Chief Operating Officer
- c) Dental Updates Submitted by Dental Director
- d) Medical Updates Submitted by Medical Director

Dr. Keiser, Executive Director, presented the organizational updates. Dr. Keiser informed the Board candidate Dr. Ben Adesope has accepted the Chief Operating Officer position and will start with Coastal Health & Wellness Thursday, November 14, 2024.

Brittany Rivers, Director of Community Engagement and Strategic Partnerships, updates the Board on all outreach events.

Community Outreach:

Community Outreach

Bayside-2 Wavne Johnson-11 Dickinson-8 Seaside Senior Expo- 46

Santa Fe- 11 Wright Cuney-13

Health/Resource Fairs/Number of Individuals Engaged: Goodwill (every Tuesday/Thursday)-79 Veterans Food Drive (CHW) Seaside Senior Expo-237

League City Community Fair-208 Texas A&M Student Fair-44 Galveston Women's Conference-300 Jamaica Beach Health Fair-12 BINGO Health Event-99 ROSC Recovery Rally Minister's & Leaders Breakfast -40 Tribe's Closet Shopping Event SFISD Financial Literacy w/ Wellby Financial Attended:

Seaside Senior Expo Planning Committee Meeting (Fridays) Good Morning Mainland-34 Community Action Council Sunrise w/ Santa Fe-14 Alzheimer's Association Meeting Santa Fe Senior Council Meeting

True Courage Meeting Amoco VIP Partner Mixer League City Chamber Leadership 101 Tribe's Closet SFISD

Presentations:

ADA House -7

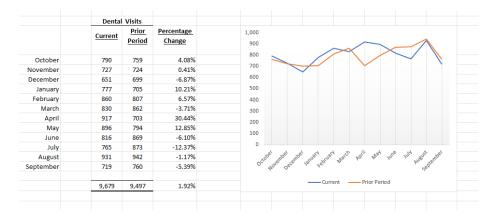
Upcoming Events:

- 10.24.24 Seasoned Saints Resource Fair
- 10.25.24 BINGO Health Event
- 10.26.24 Fall Festival (trunk or treat)
- 11.16.24 Family Fun Day/Fun Run at Texas City High School

Dental Updates:

Hanna Lindskog, DDS, updated the Board on Dental services in the Coastal Health & Wellness Clinic.

- Visit Numbers Based on "FOHC Qual Enc" in NextGen
 - We continue to see walk in patients in pain as we can fit them into our schedule.
 - We continue to release comprehensive exams on the 15th of every month.
 - o For September 2024, we had a decrease in qualifying encounters of 5.39% compared to September 2024. We had one full-time dental hygienist out for 2 weeks, a full-time dentist out for one week as well as a part-time dentist and part-time hygienist out for the month of September.
 - There was an increase of 1.92% in qualifying encounters when comparing October 1, 2023 September 30, 2024, with October 1, 2022 – September 30, 2023.



- **Dental Charges**
 - o For September 2024, we had a decrease in charges of 8.60% compared to September 2023, despite a

There was an increase of 11.01% in charges when comparing October 1, 2023 – September 30, 2024, with October 1, 2022 – September 30, 2023.

	Dental	Charges				
	Current	Prior Period	Percentage	400000.00		
			Change	350000.00		
October	242484.94	219509.13	10.47%			
November	232984.87	212888.39	9.44%	300000.00		
December	220707.93	212604.72	3.81%	250000.00		
January	243868.23	205496.39	18.67%	200000.00		
February	272270.63	246445.91	10.48%			
March	244211.64	249268.80	-2.03%	150000.00		
April	314429.45	219287.99	43.39%	100000.00		
May	328409.64	237808.77	38.10%	50000.00		
June	289848.88	286067.92	1.32%	0.00		
July	243424.92	260500.48	-6.55%		40 20 20 20	4
August	338990.64	284240.20	19.26%	Octobe	e' December January	Wingles of
eptember	222065.08	242952.55	-8.60%	0,	404 Dec. 10 6	s. ,
	3193696.85	2877071.25	11.01%		——Ci	ırrent

- Current projects, plans, department overview for dental
 - o Dr. Lindskog continues to serve on the COM Hygiene School Advisory Board.
 - o The transition of the Dental Access Specialists to the Dental Team is going well.
 - Head Start visit report will be included in the October Dental Board Report presented at the November Board meeting
- Outreach Activities
 - Texas City Police Ministers and Leaders' Breakfast Tamesha Hampton (Dental Office Manager) attended – September 24th

Total September visits: 43

16

We are currently planning a Sealants with Santa event for December 7th.

44

Medical Updates:

School Based Clinic:

Students:

Chris Garcia, MD, updated the Board on Medical services in the Coastal Health & Wellness Clinic.

Total August visits: 87

Staff:	1	2
	1	
Telehealth:	42	25
Telehealth/Doxyme:	Total August visits: 254	Total September visits: 220
CHW Clinic Visits:	August visits:	September visits:
Kept:	2215	2168
Scheduled:	3009	2864
No-shows:	794	689
No Show Rate:	26%	24%
Total Charges:	\$615,125.42	\$528,894.07

Clinic Updates:

We have interviewed several mid-level providers and have a strong candidate that we will be offering the position.

Retinal scanners are back up and running, we only did 8 scans for August but should improve now that both scanners operational.

We are still interviewing for our RN Care Coordinator position.

We are partnering with UTMB (Dr Vaughan) and St Vincent on an NIH grant funded project to help improve diabetic control in patients using community health workers. They help to engage with patients, provide education, identify barriers, make sure medications are being taken as prescribed, patient concerns, then reports go back to Coastal and/or St Vincent.

We partnered with Calvin Vincent school (TCISD) to get medical and dental exams for the Head Start program. We provided services for 6 students and are working to get more eligible students scheduled for their exams.

None	
The meeting was adjourned at 12:58p.m.	
Chair	Secretary/Treasurer
Date	Date

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Item #14 Comments from Board Members

9850-A.106 Boardroom Emmett F. Lowry Expressway, Texas City

Governing Board November 2024 Item #5

Informational Report: Credentialing & Privileging Committee Reviewed and Approved the Following Provider Re-Privileging Rights

a) Dr. Lindskog, DDS

Coastal Health & Wellness - Budget Narrative

Grant # H80CS00344

Funding Period: April 1, 2024 to March 31, 2025

REVENUES

Revenues shown in the operating budget request consist of program income from patients, third party reimbursement from Medicare, Medicaid, Private Insurance and pharmacy services. Revenue also includes grant revenue for services provided under Title V and other revenues from medical record requests and interest income. Revenue in the form of cost reimbursements from local contracts and funding from Galveston County are used to defray costs. A detailed review of revenues is found in the INCOME ANALYSIS FORM - FORM 3.

The program revenue assumptions and estimates for the FY24/FY25 operating budget are shown to be comparable to the previous budget. Efforts continue to develop ways to increase collections from Self-pay patients, and a new policy was recently approved by the Board to address patient no-shows. Self-pay patients with outstanding balances are sent letters requesting payment and are offered the opportunity to set up a payment plan on past due balances in an ongoing effort to reduce bad debt and increase self-pay collections. Revenue from private sources includes services provided through insurance contracts and fees collected from patients for pharmaceutical services provided through a contractual agreement. Revenues are based on the current third quarter reimbursement rates for all payor categories. Other revenues sources include anticipated income from shared case management services, Medical Records requests, interest income, and in-kind revenue. The County of Galveston is projected to provide local support to Coastal Health & Wellness in the amount of \$3,134,667, which is a reduction of \$400,000 from the prior year.

The revenue figures are reasonable estimates based on data from recent billing and collection activity. The clinic management system is used to electronically bill Medicare/Medicaid and Private Insurance, and billing services are handled internally. The fee schedule is reviewed and/or updated annually and is determined based on the annual Medicare cost report and relative value units (RVU's). Recent UDS data indicates that Coastal Health & Wellness had 11,575 unduplicated total clinic visits for 2023, with most of the patient population being self-pay. This trend follows population and poverty trends within Galveston County.

EXPENDITURES

Coastal Health & Wellness operates clinic sites in Texas City and Galveston, Texas. Both are combined outpatient medical and dental clinics with adjacent WIC and Immunization sites operated by the Galveston County Health District.

Costs between clinical departments are allocated as follows: salaries and benefits according to biweekly timesheets; office/clinical space, facility insurance, janitorial, and utility charges by periodic review of space usage and percentage (%) allocations; telephone costs by allocation reports; postage by a report generated from the postage meter; and a portion of office and cleaning supplies by staff and/or space allocation.

<u>PERSONNEL</u>: Funding for staff is paid through a mix of Section 330 Grant, Program Income and local contributions. See CHW FY24 HRSA Budget Justification — Personnel Object Details for details. The current staffing pattern provides an appropriate mix of provider and enough support staff for the activities detailed on FORM 5 and described in the health care plan. Personnel costs were budgeted to include a 3.0% cost of living salary adjustment beginning 10.1.24.

<u>FRINGE BENEFITS</u>: The staff roster, CHW FY21 HRSA Budget Justification – Personnel Object Details, lists separately the full-time and part-time project positions paid for by program revenues and local funding. Paid benefits include: FICA (7.65%), SUTA (1.30%), Workers' Compensation (0.30%), retirement plan contributions of 2.41% of gross salary, employees' health,

Coastal Health & Wellness - Budget Narrative

Grant # H80CS00344

Funding Period: April 1, 2024 to March 31, 2025

life insurance (0.22% of gross wages), dependent life (\$1.71 per month per employee) and disability insurance (0.24% of gross wages). Except for health insurance, benefit costs remained relatively level in comparison to prior years.

TRAVEL: Funds for local travel are used for travel between clinics and outreach activities. Funds for non-local and local travel includes reimbursement of mileage at \$0.67 per mile when applicable, reasonable hotel accommodations, per diem, parking, conference fees and other reasonable and necessary expenses. Funds for non-local travel are used primarily for travel associated with Coastal Health and Wellness administrative activities. This includes travel for "Key Personnel" to attend meetings such as NACHC Policy Seminars and Texas Association of Community Health Center (TACHC) meetings. Funds for CME and other training activities are found in "Training - Local" under the Other category.

<u>SUPPLIES</u>: Funds for supplies are detailed in the operating budget by type (medical, lab, pharmaceutical, dental, outside dental (restorative), office and janitorial supplies) and are based on recent cost experience and estimated usage derived from projected visits. Costs saving methods include contract purchasing of lab and pharmacy supplies through the State of Texas PCA, the Texas Association of Community Health Centers (TACHC), along with the use of various State and in-house bulk purchasing contracts. Dental contract services, which now include prosthetics, crowns and root canals, are paid for in full by patients and/or third-party payers, while other supply costs are partially/fully covered by patient payments or local funding.

CONTRACTUAL: Patient care contracts include laboratory services that are provided through an outside lab under a TACHC group purchasing contract. Reading of x-rays is provided through a contract with a local radiologist, and a contract with Gulf Coast Center (GCC) to provide patient transportation, if requested. In addition, interpreter services are also available to patients as needed through a contract that provides either phone or onsite translation services. In all cases, charges to the clinic are discounted and equal services are not available elsewhere in the community at lower costs. Non- patient contracts include janitorial/pest control, security service for an onsite security officer at the Texas City and Galveston site clinics, the annual cost for contract management software services, clearinghouse fees for claim processing, and contract services to provide monthly statement processing and appointment voice mail reminder services through our EPM provider. Contracts are awarded based on a competitive bidding process and established procedures.

OTHER: Includes: - Training: includes provider CME costs for mid-levels, physicians, dentists, counselors and dental hygienist, registration fees for seminars and webinars, as well as materials for on-site training of staff; uniforms for dental staff; postage, and utilities such as telephone, water and electric for our Galveston facility; rental costs – includes monthly rental cost for copiers and computers, high speed internet service, and rental of storage area for storing medical records and other records; leases - includes facility lease of clinical space in Texas City and Galveston; maintenance/repair for equipment, facilities and computers – includes normal maintenance and repair costs for medical / dental equipment, building facilities and IT operations. Also includes annual maintenance fees for the clinical EPM/EHR/EDR systems and the clinic portion of the annual maintenance of the Accounting software system; insurance - costs are for general liability / building contents for the Galveston clinic; newspaper ads – for advertising and recruiting; subscriptions/books – pays for reference manual, newsletters and books used for reference and training; organizational membership – NACHC and TACHC Association dues; Professional fees/license/inspections – include license for pharmacy, CLIA, Medical/Dental Directors professional license, and any outside legal fees; Professional services - accounting - funds are for payment of the clinics portion of the annual single agency audit; med/hazard waste/trash removal and service charges (credit cards and bank fees); Employee Betterment and Board Meeting Operations – for costs associated with employee events and Board meetings. Totals for all are based on current expenditures with projected inflationary increases, as appropriate.

<u>CURRENT SERVICES ADJUSTMENT</u>: This budget does not include a request for additional 330 funding outside of the current amount provided of \$3,237,400.

Coastal Health & Wellness - Budget Narrative

Grant # H80CS00344

Funding Period: April 1, 2024 to March 31, 2025

PROJECT PERIOD JUSTIFICATION: This justification represents the second year of a three-year project period renewal.

Program Specific Form(s) - Review

00232862: COASTAL HEALTH & WELLNESS Due Date: 11/01/2024 (Due In: 6 Days)

Target Population: Community Health Centers

Announcement Number: 5-H80-25-004 Announcement Name: Health Center Program Progress Report Type: Noncompeting

Continua

Current Project Period: 4/1/2023 - 3/31/2026

Resources 🗹

Form 1C - Documents On File

Grant Number: H80CS00344

As of 10/26/2024 12:23:21 PM

OMB Number: 0915-0285 OMB Expiration Date: 3/31/2026

	OMB Number: 0915-0285 OMB Expiration I	Date: 3/31/2026
Management and Finance	Date of Last Review/Revision (MM/DD/YYYY)	Not Applicabl e (N/A)
Personnel policies, including selection and dismissal procedures, salary and benefit scales, employee grievance procedures, and equal opportunity practices.	08/22/2024	
Procurement procedures.	08/22/2024	
Standards of Conduct/Conflict of Interest policies/procedures.	08/22/2024	
Financial Management/Accounting and Internal Control policies and/or procedures to ensure awarded Health Center Program federal funds are not expended for restricted activities.	08/22/2024	
Financial Management/Accounting and Internal Control policies/procedures related to restrictions on the use of federal funds for the purchase of sterile needles or syringes for the hypodermic injection of any illegal drug. (Only applicable if your organization provides syringe exchange services or is otherwise engaged in syringe service programs; otherwise, indicate as N/A.)	08/22/2024	[_]
Financial Management/Accounting and Internal Control policies/procedures related to restrictions on the use of federal funds to provide abortion services, except in cases of rape or incest or where there is a threat to the life of the mother. ¹ (Only applicable if your organization provides abortion services; otherwise, indicate as N/A.)	08/22/2024	[_]
Billing and Collections policies/procedures, including those regarding waivers or fee reductions and refusal to pay.	08/22/2024	
Services	Date of Last Review/Revision (MM/DD/YYYY)	Not Applicabl e (N/A)
Credentialing/Privileging operating procedures	08/22/2024	
Coverage for Medical Emergencies During and After Hours operating procedures	08/22/2024	
Continuity of Care/Hospital Admitting operating procedures	08/22/2024	
Sliding Fee Discount Program policies, operating procedures, and sliding fee schedule	08/22/2024	
Quality Improvement/Assurance Program policies and operating procedures that address clinical services and management, patient safety, and confidentiality of patient records	08/22/2024	

Governance	Date of Last Review/Revision (MM/DD/YYYY)	Not Applicabl e (N/A)
Governing Board Bylaws.	08/22/2024	
Co-Applicant Agreement (Only applicable to public entity health centers; otherwise, indicate as N/A.)	08/22/2024	[_]
Evidence of Nonprofit or Public Center Status	08/22/2024	

Form 3 - Income Analysis

As of 10/26/2024 12:23:21 PM

OMB Number: 0915-0285 OMB Expiration Date: 3/31/2026

Payer Category	Patients By Primary Medical Insurance (a)	Billable Visits (b)	Income Per Visit (c)	Projected Income (d)	Prior FY Income (e)
Part 1: Patient Service Revenue - Program In	come				
1. Medicaid	1,974	3,959	\$366.00	\$1,448,994.00	\$1,215,553.62
2. Medicare	1,244	3,396	\$349.00	\$1,185,204.00	\$886,406.26
3. Other Public	503	1,142	\$199.00	\$227,258.00	\$214,996.77
4. Private	3,444	8,793	\$263.00	\$2,312,559.00	\$1,940,388.82
5. Self Pay	9,180	23,808	\$82.00	\$1,952,256.00	\$1,678,611.71
6. Total (Lines 1 to 5)	16345	41098	N/A	\$7,126,271.00	\$5,935,957.18
Part 2: Other Income - Other Federal, State, L	ocal and Other Income				
7. Other Federal	N/A	N/A	N/A	\$100,000.00	\$2,428,261.00
8. State Government	N/A	N/A	N/A	\$0.00	\$712,500.00
9. Local Government	N/A	N/A	N/A	\$2,934,667.00	\$3,534,667.02
10. Private Grants/Contracts	N/A	N/A	N/A	\$0.00	\$0.00
11. Contributions	N/A	N/A	N/A	\$0.00	\$0.00
12. Other	N/A	N/A	N/A	\$1,548,992.00	\$732,371.76
13. Applicant (Retained Earnings)	N/A	N/A	N/A	\$2,565,579.00	\$0.00
14. Total Other (Lines 7 to 13)	N/A	N/A	N/A	\$7,149,238.00	\$7,407,799.78
Total Non-Federal (Non-Health Center Progra	ım) Income (Program Income P	lus Other)			
15. Total Non-Federal (Lines 6+14)	N/A	N/A	N/A	\$14,275,509.00	\$13,343,756.96
Comments/Explanatory Notes (if applicable)					

As of 10/26/2024 12:23:21 PM OMB Number: 0915-0285 OMB Expiration Date: 3/31/2026

Form 5A - Required Services

Service Type	Column I - Direct (Health Center Pays)	Column II - Formal Written Contract/Agreement (Health Center Pays)	Column III - Formal Written Referral Arrangement (Health Center DOES NOT Pay)
General Primary Medical Care	[X]	[X]	[_]
Diagnostic Laboratory	[X]	[X]	[_]
Diagnostic Radiology	[X]	[X]	[_]
Screenings	[X]	[X]	[X]

0/2021, 11.20	. regium epeeme i emil				
Service Type	Column I - Direct (Health Center Pays)	Column II - Formal Written Contract/Agreement (Health Center Pays)	Column III - Formal Written Referral Arrangement (Health Center DOES NOT Pay)		
Coverage for Emergencies During and After Hours	[X]	[x]	[_]		
Voluntary Family Planning	[X]	[x]	[_]		
Immunizations	[X]	[_]	[_]		
Well Child Services	[X]	[_]	[_]		
Gynecological Care	[X]	[X]	[_]		
Obstetrical Care					
Prenatal Care	[X]	[X]	[X]		
Intrapartum Care (Labor & Delivery)	[_]	[_]	[X]		
Postpartum Care	[_]	[x]	[X]		
Preventive Dental	[X]	[_]	[_]		
Pharmaceutical Services	[X]	[x]	[_]		
HCH Required Substance Use Disorder Services	[_]	[_]	[_]		
Case Management	[X]	[_]	[_]		
Eligibility Assistance	[X]	[_]	[_]		
Health Education	[X]	[_]	[_]		
Outreach	[x]	[_]	[_]		
Transportation	[_]	[x]	[_]		
Translation	[_]	[x]	[_]		

As of 10/26/2024 12:23:21 PM **OMB Number:** 0915-0285 **OMB Expiration Date:** 3/31/2026

Form 5A - Additional Services

Service Type	Column I - Direct (Health Center Pays)	Column II - Formal Written Contract/Agreement (Health Center Pays)	Column III - Formal Written Referral Arrangement (Health Center DOES NOT Pay)
Additional Dental Services	[X]	[_]	[_]
Behavioral Health Services			
Mental Health Services	[X]	[X]	[X]
Substance Use Disorder Services	[X]	[_]	[X]
Optometry	[_]	[_]	[_]
Recuperative Care Program Services	[_]	[_]	[_]
Environmental Health Services	[_]	[_]	[_]
Occupational Therapy	[_]	[_]	[_]
Physical Therapy	[_]	[X]	[_1
Speech-Language Pathology/Therapy	[_]	[_]	[_1
Nutrition	[_]	[_]	[_]
Complementary and Alternative Medicine	[_]	[x]	[_]
Additional Enabling/Supportive Services	[_]	[_]	[_]

As of 10/26/2024 12:23:21 PM **OMB Number:** 0915-0285 **OMB Expiration Date:** 3/31/2026

Form 5A - Specialty Services

Service Type	Column I - Direct (Health Center Pays)	Column II - Formal Written Contract/Agreement (Health Center Pays)	Column III - Formal Written Referral Arrangement (Health Center DOES NOT Pay)
Podiatry	[_]	[_1	[_]
Psychiatry	[_]	[X]	[_]
Endocrinology	[_]	[_]	[_]
Ophthalmology	[_]	[_]	[_]
Cardiology	[_]	[_1	[_]
Pulmonology	[_]	[_]	[_]
Dermatology	[_]	[_1	[_]
Infectious Disease	[_]	[_1	[_]
Gastroenterology	[_]	[_1	[_]
Advanced Diagnostic Radiology	[_]	[_1	[_]

Form 5B - Service Sites

As of 10/26/2024 12:23:21 PM OMB Number: 0915-0285 OMB Expiration Date: 3/31/2026

Coastal Health & Wellness - TCISD SBH	IC Calvin Vincent (BPS-H80-038375)		Action Status: Picked from Scope
Site Name	Coastal Health & Wellness - TCISD SBHC Calvin Vincent	Site Physical Address	1805 13th Ave N, Texas City, TX 77590-5498
Site Type	Service Delivery Site	Site Phone Number	(409) 916-0264
Web URL	https://www.coastalhw.org/home-coastal		
Location Type	Permanent	Site Setting	School
Date Site was Added to Scope	3/3/2024	Site Operational Date	3/6/2024
FQHC Site Medicare Billing Number Status		FQHC Site Medicare Billing Number	
FQHC Site National Provider Identification (NPI) Number	1619667565	Total Hours of Operation	40
Months of Operation	May, June, July, August, January, Februa	ry, March, April, September, October, Decem	nber, November
Number of Contract Service Delivery Locations	0	Number of Intermittent Sites	0
Site Operated by	Health Center/Applicant		
Organization Information			
	No Organiz	ation Added	
Service Area Zip Codes	77590, 77568, 77591		
Coastal Health & Wellness - Galveston	(BPS-H80-001376)		Action Status: Picked from Scope
Site Name	Coastal Health & Wellness - Galveston	Site Physical Address	4700 BROADWAY STREET STE 100, GALVESTON, TX 77551-4241
Site Type	Service Delivery Site	Site Phone Number	(409) 938-2401

10/2024, 11.23	1 Togram open	mic Form(s) - Review EU HRSA EH	
Web URL	www.coastalhw.org		
Location Type	Permanent	Site Setting	All Other Clinic Types
Date Site was Added to Scope	8/1/1996	Site Operational Date	8/1/1996
FQHC Site Medicare Billing Number Status	This site has a Medicare billing number	FQHC Site Medicare Billing Number	451905
FQHC Site National Provider Identification (NPI) Number	1871766584	Total Hours of Operation	43
Months of Operation	May, June, July, August, January, Februar	y, March, April, November, September, Octo	bber, December
Number of Contract Service Delivery Locations	0	Number of Intermittent Sites	0
Site Operated by	Health Center/Applicant		
Organization Information			
0.34	No Organiza	ation Added	
Service Area Zip Codes	77550, 77553, 77546, 77539, 77552, 775 77549, 77555, 77591, 77650, 77511, 7756	92, 77590, 77518, 77573, 77617, 77568, 77 63, 77517	623, 77551, 77510, 77554, 77574, 77565,
Coastal Health & Wellness - Texas City	(BPS-H80-011462)		Action Status: Picked from Scope
Site Name	Coastal Health & Wellness - Texas City	Site Physical Address	9850-C Emmett F. Lowry Expressway STE C103, Texas City, TX 77591
Site Type	Service Delivery Site	Site Phone Number	(409) 938-2401
Web URL	www.coastalhw.org		
Location Type	Permanent	Site Setting	All Other Clinic Types
Date Site was Added to Scope	5/22/2012	Site Operational Date	5/25/2012
FQHC Site Medicare Billing Number Status	This site has a Medicare billing number	FQHC Site Medicare Billing Number	451801
FQHC Site National Provider Identification (NPI) Number	1578588406	Total Hours of Operation	50
Months of Operation	January, February, March, April, May, June, July, August, September, October, November, December		
Number of Contract Service Delivery Locations	0	Number of Intermittent Sites	0
Site Operated by	Health Center/Applicant		
Organization Information		stine Added	
	No Organiza	ation Added	
Service Area Zip Codes	77511, 77554, 77573, 77650, 77568, 7755777555, 77617, 77552, 77510, 77546, 775	50, 77518, 77574, 77592, 77563, 77591, 779 17, 77539	549, 77565, 77590, 77551, 77623, 77553,
Coastal Health & Wellness (BPS-H80-012179) Action Status: Picked from Scope			
Site Name	Coastal Health & Wellness	Site Physical Address	9850 Emmett F Lowry Expy, Texas City, TX 77591-2122
Site Type	Administrative	Site Phone Number	(409) 938-2401
Web URL	www.coastalhw.org		
Location Type	Permanent	Site Setting	All Other Clinic Types
Date Site was Added to Scope	12/5/2012	Site Operational Date	12/5/2012

FQHC Site Medicare Billing Number Status	Health center does not/will not bill under the FQHC Medicare system at this site	FQHC Site Medicare Billing Number		
FQHC Site National Provider Identification (NPI) Number		Total Hours of Operation	0	
Months of Operation	January, February, March, April, May, Jun	ne, July, August, September, October, Novem	nber, December	
Number of Contract Service Delivery Locations	0	Number of Intermittent Sites	0	
Site Operated by	Health Center/Applicant			
Organization Information				
	No Organiz	ation Added		
Service Area Zip Codes				
Mobile Van #1 (BPS-H80-013539)			Action Status: Picked from Scope	
Site Name	Mobile Van #1	Site Physical Address	9850-C Emmett F. Lowry Expressway STE C103, Texas City, TX 77591	
Site Type	Service Delivery Site	Site Phone Number	(409) 949-3406	
Web URL				
Location Type	Mobile Van	Site Setting	All Other Clinic Types	
Date Site was Added to Scope	1/13/2014 Site Operational Date 4/9/2014		4/9/2014	
FQHC Site Medicare Billing Number Status	This site is neither permanent nor seasonal per CMS	FQHC Site Medicare Billing Number		
FQHC Site National Provider Identification (NPI) Number		Total Hours of Operation	2	
Months of Operation	May, June, July, August, January, February, March, April, September, October, December, November			
Number of Contract Service Delivery Locations	0 Number of Intermittent Sites 0		0	
Site Operated by	Health Center/Applicant			
Organization Information	Organization Information			
No Organization Added				
Service Area Zip Codes	77554, 77539, 77510, 77592, 77517, 77552, 77550, 77565, 77574, 77591, 77568, 77549, 77617, 77546, 77553, 77563, 77551, 77590, 77511, 77650, 77555, 77623, 77518, 77573			

Form 5C - Other Activities/Locations

As of 10/26/2024 12:23:21 PM

 $\textbf{OMB Number: } 0915\text{-}0285 \ \ \textbf{OMB Expiration Date: } 3/31/2026$

Activity/Location Information			
Type of Activity	Portable Clinical Care		
Frequency of Activity	As needed.		
Description of Activity	Wellness, vision, dental, and hearing screenings		
Type of Location(s) where Activity is Conducted	Various locations within the community, including community centers, public agencies, and street outreach.		
Activity/Location Information			
Type of Activity	Health Education		

Frequency of Activity	As needed.
Description of Activity	Patient education for health literacy, prevention education, and resource connection.
Type of Location(s) where Activity is Conducted	Churches, schools, community centers, libraries, civic centers, government housing, and other community locations.
Activity/Location Information	
Type of Activity	Immunizations
Frequency of Activity	As needed.
Description of Activity	Immunizations.
Type of Location(s) where Activity is Conducted	Various locations within the community as appropriate to respond to vaccination needs.
Activity/Location Information	
Type of Activity	Health Fairs
Frequency of Activity	As needed.
Description of Activity	Health education and outreach, screening services for blood glucose, blood pressure, dental, and weight.
Type of Location(s) where Activity is Conducted	Various locations within the community, including community centers, public agencies, and street outreach.
Activity/Location Information	
Type of Activity	Non-Clinical Outreach
Frequency of Activity	As needed.
Description of Activity	Outreach to connect the community to available resources, education, eligibility, and enrollment.
Type of Location(s) where Activity is Conducted	Churches, schools, community centers, libraries, civic centers, government housing, and other community locations.
Activity/Location Information	
Type of Activity	Home Visits
Frequency of Activity	As needed.
Description of Activity	Patient care for homebound patients.
Type of Location(s) where Activity is Conducted	Patient homes.

As of 10/26/2024 12:23:21 PM

 $\textbf{OMB Number:}\ 0915\text{-}0285\ \ \textbf{OMB Expiration Date:}\ 3/31/2026$

Project Narrative Update - Organizational Capacity

Discuss your progress and any major changes or barriers to organizational capacity since the last application (SAC or BPR) that have impacted or may impact progress. Include a summary of progress and changes to date, expected progress for the rest of the FY 2024 budget period, and projected changes for the upcoming FY 2025 budget period for the following key areas:

Organizational Capacity Key Areas

Staffing, including key management vacancies

Summary of progress and changes to date

Since the last budget reporting period, progress has been made. A Revenue Cycle Director, 340B Program Manager, EHR System Administrator, and a Payer Contracts manager were all hired. However, due to unforeseen circumstances, the Chief Operating Officer, Chief Financial Officer, and Controller are positions that became vacant. Since, Coastal as offered highly qualified candidates who have accepted for the roles of COO and Controller. CHW saw a successful HRSA OSV in September and continues to see organizational maturity and growth.

Expected progress for the remainder of the FY 2024 budget period	CHW expects to place a qualified CFO prior to the close of 2024, continue with the Revenue Cycle projects that have launched in 2024, and build an in-house 340B pharmacy.
Projected changes for the upcoming FY 2025 budget period	Launching our in-house 340B pharmacy will be the primary and most significant change in FY 2025.
Operations, including changes in policies and p Operational Site Visit (OSV) results have becom	rocedures, with an explanation of how your latest Service Area Competition (SAC) condition responses or e standard practice.
Summary of progress and changes to date	Operations have excelled in FY 2024 yielding excellent results. CHW saw a successful SAC award and a highly favorable HRSA OSV with only two findings. The HRSA audit team stated that CHW was an exempler health center with solid policies and processes in place.
Expected progress for the remainder of the FY 2024 budget period	Finalizing FY 24 audit will be the primary goal and CHW anticipates this to be complete by end of FY 2024 budget period.
Projected changes for the upcoming FY 2025 budget period	CHW would like to focus on launcing a new behavioral health service site and integrated primary care to the community.
Financial status, including the most current aud	it findings
Summary of progress and changes to date	There have been no audit findings since our last audit submission and financial status is par.
Expected progress for the remainder of the FY 2024 budget period	Progress is on track for the remainder of the fiscal year as forecasted.
Projected changes for the upcoming FY 2025 budget period	No significant projection variances anticipated.

Project Narrative Update - Patient Capacity

▼ Patient Capacity

Discuss any changes to the project that have impacted or may impact patient capacity progress, factors that have contributed to a downward patient trend, and plans for reaching the projected patient target goal, including (but not limited to) CIS, successor-in-interest, or contract or agreement updates.

	Patient Target Goal	% of Patient Target Achieved	Patient Target Progress Narrative
Total Unduplicated Patients	16345	70.82%	Since 2020 Coastal has seen a 31% growth rate in unduplicated patients from 2020 to 2023 end of year. Currenlty Coastal has more than 11,500 unduplicated patients and we continue to grow this number through tergeted outreach efforts.

	Projected Number of Patients	% of Patient Target Achieved	Patient Capacity Narrative
Total Migratory and Seasonal Agricultural Worker Patients	0	Data not available	CHW has experienced a consistent trend in 0 Migratory and Seasonal Agricultural Worker Patients as we are in a urban area.
Total People Experiencing Homelessness Patients	0	Data not available	Coastal has served more homeless patients in FY 2024 than in the last five years. Total Homeless Patients 2019 - 285, 2020 - 156, 2021 - 208, 2022 - 225, 2023 - 291
Total Public Housing Resident Patients	0	Data not available	CHW has experienced a consistent trend in 0 Public Housing Resident Patients.

	Projected Number of Patients	% of Patient Target Achieved	Patient Capacity Narrative
Total Medical Services Patients	13654	76.56%	At the end of calendar year 2023, Coastal's medical patient count was 10, 453. Through targeted outreach and community collaborations, CHW has consistently increased it's patient count since COVID, 2020. CHW estimates this trend to continue as evidence based efforts are impelmented.
Total Dental Services Patients	5503	66.75%	At the end of calendar year 2023, Coastal's dental patient count was 3673. Dental is a much needed service in our area. CHW struggles to meet this demand due to space and funding. However, through targeted outreach and community collaborations, CHW

	Projected Number of Patients	% of Patient Target Achieved	Patient Capacity Narrative
			estimates an improvement in removing barriers to care through
			evidence based efforts.
			At the end of calendar year 2023, Coastal's mental health patient
			count was 338. CHW has struggled with hiring LCSW and the
Total Mental Health Services Patients	748 45.19%	positions remained vacant for eight months. However, two new	
Total Montal Floatin Gol Vicco Landing	7 10	10.1070	counselors have been hired and a partnership with the local
			Behavioral Health community center providing integrated
			healthcare will yield a higher percentage of patients reached.
			At the end of calendar year 2023, Coastal's substance use
T			disorder patient count wa 46. Through targeted outreach and
Total Substance Use Disorder Services Patients	30	153.33%	community collaborations, CHW has consistently increased it's
Conviduo i alionio			patient count since COVID, 2020. CHW estimates this trend to
			continue as evidence based efforts are impelmented.
Tatal Maion Comings Batismts	0	Data not	OUW days and associate vision associates
Total Vision Services Patients	0	available	CHW does not provide vision services.
			CHW's enabling services program reaches hundreds of patients
Total Enabling Services Patients	0	Data not	annually. However, CHW has been unable to count the targeted
availa	available	efforts via UDS due to unique UDS reporting requirements.	

COASTAL HEALTH & WELLNESS

GOVERNING BOARD

9850-A.106 Boardroom Emmett F. Lowry Expressway, Texas City

Governing Board
November 2024
Item #7
Consider for Approval Final Budget for 2024-2025
Submitted by Ruth Cable

Community Engagement

Community Outreach

Health/Resource Fairs/Number of Individuals Engaged:

	= =	
10.3.2024	Galveston Goodwill	19
10.3.2024	League City Goodwill	23
10.6.2024	ACCT Sea Walk Community	27
	Health Fair	
10.7.2024	City of La Marque Townhall and	35
	Community Fair	
10.18.2024	League City Goodwill	17
10.24.2024	Seasoned Saints Health Fair	100
10.24.2024	League City Goodwill	
10.25.2024	Wright Cuney Bingo Event	67
10.25.2024	Perry YMCA Trunk or Treat	532
10.26.2024	GCHD Fall Fest	350
10.26.2024	Greater St. Matthews	200
	Hallelujah Fest	
10.29.2024	TXDOT Wellness Fair 2024	50
10.31.2024	Halloween Fest Wayne Johnson	100
	Community Center	

Health Screenings

10.1.2024	Bayside Community Center	13
10.7.2024	Dickinson Community Center	18
10.9.2024	Santa Fe Senior Council	2
10.14.2024	Wayne Johnson Community Center	13
10.24.2024	Church Village Apartments	6
10.25.2024	Wright Cuney Community Center	13

Health Education Classes

10.9.2024	AMOCO FCU- Debt Reduction	6
10.22.2024	lgnite	121
10.28.2024	Hitchcock Head Start	97
10.29.2024	Hitchcock Head Start	74
10.30.2024	Greater St. Matthews	3

Presentations:

10.4.2024	Recovery Chicks	10	Presented on CHW services
10.23.2024	ADA House	11	Presented on CHW services

Community Outreach

Events CHW/GCHD Hosted:

- Seasoned Saints Health & Resource Fair
- GCHD/CHW Fall Fest (Trunk or Treat)

Community Partner Events/Meetings Attended:

- SFISD Tribe's Closet Meeting
- SFISD Tribe's Closet Shopping Event
- YMCA Community Partner Meeting/Check-in
- Healthy Living Expo Planning Meeting w/ TCISD, UTMB, Rho Nu
- Galveston County Gulf Coast Homeless Coalition Meeting
- AMOCO FCU Check-in
- Santa Fe ISD DEI Committee Meeting
- TCLM-Young Professionals Lunch and Learn
- UTMB Community Health Worker Project Meeting
- Texas City ISD SHAC Meeting
- Brittaney Jenkins Public Health Consulting Community Engagement Check-in/Update
- Commissioner Holmes Backyard Barbeque-958

Event Highlights









Dental Clinic Board Update - November 7, 2024

- Visit Numbers Based on "FQHC Qual Enc" in NextGen
 - o October Visit Numbers Deferred to December Board Meeting
- Dental Charges
 - o October Charges Deferred to December Board Meeting
- Current projects, plans, department overview for dental
 - o Dr. Lindskog continues to serve on the COM Hygiene School Advisory Board.
 - Head Start
 - October 6 dental visits at SBHC
 - One of the six children seen at SBHC returned for dental visit at CHW on 10/31/2024 and has made CHW their primary dental provider
 - Future Dental visits on November 6th and December 4th
- Outreach Activities
 - Trunk or Treat in the GCHD/CHW Parking Lot October 26th
 - o College of the Mainland Health Fair October 12th
 - We are currently planning a Sealants with Santa event for December 7th.

Governing Board November Meeting

School Based Clinic: Total September visits: 43 October visits by Oct 30:

Students: 16

Staff: 2

Telehealth: 25

Telehealth/Doxyme: Total September visits: 220 October visits by Oct 30: 249

CHW Clinic visits: September visits: October visits:

Kept: 2168 2231

Scheduled: 2864 3197

No-shows: 689 966

No Show Rate: 24% 30%

Total charges: \$528,894.07

Clinic Updates:

We offered the position of Physician Assistant to a candidate and she has accepted, her anticipated start date is 12/4.2024.

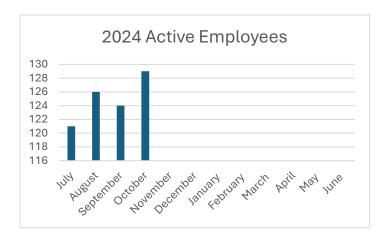
We continue to partner with UTMB and St Vincent on improvement of diabetic control. We have started having weekly meetings to go over barriers/issues and successes patients are having.

We are working with the principal and school nurse at Calvin Vincent school (TCISD) to get more of the eligible students in the Head Start program in for their annual exams.

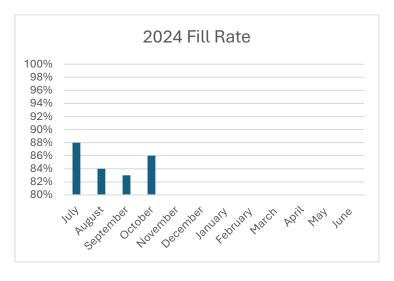
Human Resources

	Active EE Count	Hired EE's for Month – October	Termed EE's for Month – October	Active EE Count for Prior Year October 2023	Hired EE's for Month – October 2023	Termed EE's for Month – October 2023
CHW	126	4	3	108	2	5

Open Positions	10/31/2024
CHW	23







Turnover Rate

Month	Number of Separated Employees	Average Number of Employees	Monthly Turnover Rates (Percentage)	Quarterly Turnover Rates	Annual Turnover Rate
January	3	106	2.8%		
February	2	107	1.9%		
March	7	116	6.0%	10.7%	
April	2	116	1.7%		
May	0	123	0.0%		
June	2	126	1.6%	3.3%	
July	6	125	4.8%		
August	1	126	0.8%		
September	4	124	3.2%	8.8%	
October	3	129	2.3%		
November	0	1	0.0%		
December	0	1	0.0%	2.3%	25.2%

As of 10/31/24

2024 New Hires & Upcoming

Hire Date	Department	Job Title	Position #
1/4/2024	CHW Dental Providers	Dentist	CHW-DP-002
1/4/2024	CHW Patient Services	Patient Access Specialist	CHW-PS-011
1/4/2024	CHW Patient Services	Patient Access Specialist	CHW-PS-020
1/4/2024	CHW Patient Services	Patient Access Specialist - Schedule Coordinator	CHW-PS-022
1/11/2024	CHW Providers	Behavioral Health Counselor	CHW-MP-010
1/25/2024	CHW Med Admin	Pharmacy Program Specialist	CHW-RX-002
1/25/2024	CHW Providers	Behavioral Health Counselor	CHW-MP-009
02/15/24	CHW Lab	Phlebotomist (was Lab & X-Ray Technician)	CHW-MDX-003
2/15/2024	CHW Providers	Midlevel - NP (locum)	N/A
2/15/2024	CHW Nursing	Medical Assistant	CHW-MA-015
2/29/2024	CHW Case Management	Patient Care Coordinator	CHW-CM-006
3/7/2024	CHW Nursing	Medical Assistant	CHW-MA-008
3/7/2024	CHW Dental Providers	Dentist	CHW-DP-006
3/28/24	CHW Providers	Midlevel - NP	CHW-MP-006
3/28/2024	CHW Dental Assistants	Dental Assistant	CHW-DA-003
4/18/24	CHW Providers	Midlevel - NP	CHW-MP-014
4/18/2024	CHW Nursing	Medical Assistant	CHW-MA-004
5/9/2024	CHW Providers	Midlevel - PA	CHW-MP-005
4/18/2024	CHW HIM	Bilingual Health Information Specialist	CHW-HIM-003
4/18/2024	CHW Patient Services	Patient Access Specialist - Bilingual	CHW-PS-005

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4/22/2024	CHW Patient Services	Patient Access Specialist	CHW-PS-025
5/30/2024	CHW RCM	RCM Billing Specialist	CHW-RCM-003
5/30/2024	CHW RCM	RCM Billing Specialist	CHW-RCM-011
5/30/2024	CHW RCM	RCM Billing Specialist	CHW-RCM-008
5/30/2024	CHW Lab	Lab & X-Ray Tech	CHW-MDX-009
5/30/2024	CHW Lab	Lab & X-Ray Tech	CHW-MDX-004
5/30/2024	CHW RCM	RCM Billing Specialist	CHW-RCM-009
5/30/2024	CHW Dental Admin	Dental Office Manager	CHW-DO-001
5/30/2024	CHW RCM	RCM Billing Specialist	CHW-RCM-010
5/30/2024	CHW RCM	RCM Financial Counselor	CHW-RCM-013
6/20/2024	CHW Enabling Services	Outreach, Eligibility & Enrollment Specialist - Bilingual	CHW-OEE-007
6/20/2024	CHW RCM	RCM Billing & Coding Manager	CHW-RCM-007
6/20/2024	CHW RCM	RCM Billing Specialist	CHW-RCM-012
6/20/2024	CHW Nursing	Medical Assistant	CHW-MA-006
7/18/2024	CHW Providers	Pediatric Midlevel - NP	CHW-MP-015
7/18/2024	CHW Patient Services	Patient Access Specialist Lead	CHW-PS-003
7/18/2024	CHW Patient Services	Patient Access Specialist - Bilingual	CHW-PS-018
7/18/2024	CHW Med Admin	Manager - Galveston Clinic	CHS-ADM-008
8/1/2024	CHW Nursing	LVN	CHW-MN-007
8/1/2024	CHW Enabling Services	Manager - Enabling Services	CHW-OEE-001
8/1/2024	CHW Med Admin	Special Programs Manager	CHW-ADM-009
8/22/24	CHW HIM	Bilingual Health Information Specialist	CHW-HIM-003
8/22/24	CHW Patient Services	Patient Access Specialist - Bilingual	CHW-PS-019
8/22/24	CHW RCM	Insurance Verification Specialist	CHW-RCM-005
09/12/24	CHW RCM	RCM Billing Specialist	CHW-RCM-010
09/12/24	CHW Dental Assistants	Dental Assistant I – Bilingual	CHW-DA-008
09/12/24	CHW Nursing	Medical Assistant I	CHW-MA-018
09/12/24	CHW Patient Services	Patient Access Specialist I	CHW-PS-013
09/12/24	CHW Pharmacy	Pharmacy Program Manager	CHW-RX-001
10/03/24	CHW Dental Administration	CHW Dental Access Specialist I – Bilingual	CHW-DO-004
10/03/24	CHW Nursing	LVNI	CHW-MN-007
10/24/24	CHW Lab & X-Ray	Lab & X-ray Manager	CHW-MDX-001
10/24/24	CHW Dental Assistants	Dental Assistant	CHW-DA-005
Pending 11/14/24	CHW Administration	CHW Chief Operating Officer	CHW-ADM-001
Pending 11/14/24	CHW Enabling Services	Home Based Community Health Worker	CHW-HB-002
Pending 11/14/24	CHW Patient Services	Patient Access Specialist	CHW-PS-025
Pending 12/5/24	CHW Dental Providers	Dental Hygienist	CHW-DH-004

COASTAL HEALTH & WELLNESS

GOVERNING BOARD

9850-A.106 Boardroom Emmett F. Lowry Expressway, Texas City

Governing Board November 2024 Item #9 Comments from the Board