Coastal Health & Wellness **Governing Board Meeting** September 7, 2017 (August Meeting)

Board Members

Present:

Staff:

Dr. Howard Jose Boix Jay Holland David Delac Dorothy Goodman Virginia Valentino Mario Hernandez Miroslava Bustamante Victoria Dougharty

Mary McClure, Interim Executive Director Dr. Foster Dr. Alhassan Andrea Cortinas Mary Orange Sandra Cuellar

Tikeshia Thompson Rollins

Kathy Barroso, GCHD CEO

Pisa Ring Tiffany Carlson Laura Walker Mario Acosta Kristina Garcia Michelle Peacock Anthony Hernandez

Excused Absence: Unexcused Absence:

*Approval of Consent Agenda

Upon a motion by Virginia Valentino, seconded by Dorothy Goodman, Consent Agenda items one through five were unanimously approved.

Item #6 Executive Report

Mary McClure, Interim Executive Director/Business Director, presented the August 2017 Executive Report to the Board.

Item #7 Consider for Approval Financial Committee Report July 2017

Mary Orange, Business Office Manager, asked the Board to consider for approval financial committee report for July 2017. Mary informed the Board that the MTD increase in Fund Balance of \$316,911. Revenues were \$1,435,958 higher than budgeted this month. MTD revenues related to Self Pay, Private Insurance, Medicaid, Medicare and Contract Revenue were all higher than budgeted due to recording Receivables. A DSRIP payment of \$350,000 was received this month, which was offset by an IGT reimbursement of (\$154,945) for a net impact of \$195,055. Mary also pointed out YTD revenues are \$1,245,152 higher than budgeted due to recording of AR balances and DSRIP payment received. Private insurance, Self Pay, Medicare, Medicaid and Contract Revenue are higher than budgeted, while Title V remains under budget YTD. Expenses were (\$1,119,047) higher MTD than budgeted due to recording of Bad Debt Expense and IGT reimbursement, and are (\$814,114) higher YTD than budgeted due to recording of Bad Debt Expense and IGT payment, but are offset by savings in personnel. YTD increase in fund balance of \$227,942. Total fund balance \$4,647,219 as of 7/31/17. Upon a motion made by Dorothy Goodman, seconded by Mario Hernandez, the consideration was unanimously approved by the Board.

Item#8 Consider for Approval Quarterly Access to Care

Mary McClure, Interim Executive Director/Business Director, asked the Board to consider for approval quarterly access to care. Mary pointed out that the counseling no show number are up due to only having one counselor at this time. No shows are being addressed by calling the patients and trying to reschedule. Also, the counselor calls the patients the day before and the computer system does an automatic two day out reminder call. Mary also pointed out that Dental in Galveston is 33% and Medical is 21% in Texas City Dental is 33% and Medical is 22%. Upon a motion made by Virginia Valentino, seconded by Dorothy Goodman, the consideration was unanimously approved by the Board.

Item#9 Consider for Approval Quarterly Customer Service Survey

Mary McClure, Interim Executive Director/Business Director, asked the Board to consider for approval quarterly customer service survey. Mary informed the Board that this was brought to the Governing Board Quality Assurance Committee on last month and the number of surveys received has decreased we are still receiving most of the response as excellent so over all the patients are very satisfied with the services they are receiving. Mary also informed the Board that we are looking at reviewing the survey. Upon a motion made by Dorothy Goodman, seconded by Jay Holland, the consideration was unanimously approved by the Board.

Item#10 Consider for Approval Dental Fee Schedule

Mary Orange, Business Office Manager, asked the Board to consider for approval dental denture fee schedule. Mary informed the Board that the denture contract fee schedule will mirror the medical contract fee schedule. Dentures use to have three different categories "zero pay, the middle A B & C". The middle B column of the old one was split out into the categories like medical. This change is based on the recommendation from HRSA during the May Site Visit. The fee schedule is based on the rates that are in place right now. The denture contract went out for bid in August and we did get some responses but they are still working through some information before they award the new contract. Once they do we will adjust this fee schedule to match the contract fees.

• Jose suggested that the dental fee schedule and the sliding fee schedule be compatible with either FPL or FPG to be consistent with the Sliding Fee Schedule Policy.

Upon a motion made by Jay Holland, seconded by Dorothy Goodman, the consideration was unanimously approved by the Board.

Item#11 Consider for Approval Privileging Rights for Shahnawaz Khan, MD

Abdul-Aziz Alhassan, MD, Medical Director, asked the Board to consider for approval privileging rights for Shahnawaz Khan, MD. Upon a motion made Dorothy Goodman, seconded by Miroslava Bustamante, the consideration was unanimously approved by the Board.

Item#12 Consider for Approval Employee Leave Subcommittee Recommendations

Jay Holland, Board member asked the Board to consider for approval employee leave subcommittee recommendations. Jay informed the Board that section six of the agreement between

the Governing Board and the United Board of Health does give them the right to approve personnel policies and financial policies. There were three recommendation made by the committee.

- 1. Any policy changes that relate to personnel or finance be brought to the Governing Board as informational items only and not for approval.
- 2. The Board chair of the Governing Board (Dr. Howard) write a letter to the Board chair of the United Board of Health (Dr. Raimer) and request that anytime there is a financial or personnel policy change that impacts Coastal Health & Wellness financially that it is brought to the Governing Board Financial Committee so that it can be discussed with them prior to the United Board of Health approving.
- 3. The Governing Board Chair request that the United Board of Health compensate Coastal Health & Wellness approximately \$53,000 in January for financial impact.

Upon a motion made Virginia Valentino, seconded by Dorothy Goodman, the consideration was unanimously approved by the Board.

Item#13 Update on Strategic Health Plan

Mary McClure, Interim Executive Director/Business Director, presented the update on the strategic health plan.

Adjournment

Date

A motion to adjourn was made by Dorothy Goodman, seconded by Miroslava Bustamante. The Board adjourned at 12:47 p.m.

Secretary/Treasurer

Date