Coastal Health & Wellness **Governing Board** April 25, 2019

Board Members

Staff: Present:

David Delac Kathy Barroso, Executive Director Eileen Dawley Dr Howard Richard Mosquera Judie Olivares Jay Holland Diana Driskill Mary Orange Victoria Dougharty Tyler Tipton Tiffany Carlson Virginia Valentino Kristina Garcia **Ashley Tompkins** Dorothy Goodman Michelle Peacock Amanda Wolff

Samantha Robinson Tikeshia Thompson Rollins Pisa Ring

Aaron Akins

Elizabeth Williams

Excused Absence: Dr. Thompson

Unexcused: Miroslava Bustamante, Mario Hernandez

*Items 1-9 Consent Agenda

A motion was made by Virginia Valentino to approve the consent agenda items one through nine. Jay Holland requested that the minutes from the April 9, 2019 special meeting be amended to state there was no action taken from executive session. A motion was made by Virginia Valentino and seconded by Dorothy Goodman. The Board unanimously approved the consent agenda.

Item #10 Executive Reports

Kathy Barroso, Executive Director, presented the April 2019 Executive Report to the Board.

Item #11 Consider for Approval March 2019 Financial Report

Mary Orange, Business Office Manager, presented the March 2019 financial report to the Board. A motion to accept the financial report as presented was made by Virginia Valentino. Victoria Dougharty seconded the motion and the Board unanimously approved.

Item #12 Consider for Approval Quarterly Visits and Collections Report Including a Breakdown by Payor Source for Recent New Patients

Mary Orange, Business Office Manager, presented the quarterly visit and collections report including the breakdown of new patients by payor source. A motion to accept this report as presented was made by Virginia Valentino and seconded by Aaron Akins. The Board unanimously approved the motion.

Item #13 Consider for Approval Quarterly Access to Care Report

Kathy Barroso, Executive Director, presented the quarterly access to care report to the Board. Ms. Barroso informed the Board that a goal of 90 percent utilization for medical, dental and counseling services has been established. Medical utilization rates for the quarter were slightly lower than the goal while Dental utilization rates were higher. Although counseling utilization rates continued to be low, rates improved from the prior quarter. In addition, no-show rates in all areas improved in comparison to last quarter. A motion to accept this report as presented was made by Dr. Howard and seconded by Dorothy Goodman. The Board unanimously approved the motion.

Item #14 Consider for Approval Quarterly Patient Satisfaction Survey Results

Kathy Barroso, Executive Director, presented the results of the quarterly patient satisfaction survey from January 1, 2019 to March 31, 2019. Ms. Barroso reported that there was a 14% survey response rate in comparison to a 15% response rate reported last quarter. Overall, the majority of comments were overwhelmingly favorable, with approximately 80% of the

responses rated as excellent. A motion to accept the report as presented was made by Dr. Howard and seconded by Victoria Dougharty. The Board unanimously approved the motion.

Item #15 Consider for Approval Quarterly Compliance Report

Richard Mosquera, Chief Compliance Officer, presented the quarterly compliance report to the Board. Samantha Robinson suggested looking into the code alert system used in the clinic to make sure that it meets the latest standards. A motion to accept the report as presented was made by Dr. Howard and seconded by Virginia Valentino. The Board unanimously approved the motion.

Item #16 Consider for Approval Request to add a Staff Part-Time Hygienist

Mary Orange, Business Office Manager, asked the Board to consider for approval a request to add a staff part-time hygienist to meet the increasing need in both the Texas City and Galveston dental clinics. A motion to accept the request for a part-time hygienist was made by Dr. Howard and seconded by Virginia Valentino. The Board unanimously approved the motion.

Item #17 Consider for Approval Re- Privileging Rights for Leonard Nagorski, MD

Kathy Barroso, Executive Director, asked the Board to consider for approval re-privileging rights for Leonard Nagorski, MD as recommended by Dr. Cynthia Ripsin, Medical Director. A motion to approve re-privileging rights for Leonard Nagorski, MD, was made by Jay Holland and seconded by Virginia Valentino. The Board unanimously approved the motion.

<u>Item #18 Consider for Approval Privileging Rights for the following Contract Provider Providing Tele-Psychiatry Service</u>

Kathy Barroso, Executive Director, asked the Board to consider for approval privileging rights, as recommended by Dr. Cynthia Ripsin, Medical Director, for the following contract physician who will be providing tele-psychiatry services.

· Carlos Tirado, MD

A motion to approve privileging rights for Dr. Tirado was made by Virginia Valentino and seconded by Victoria Dougharty. The Board unanimously approved the motion.

Item #19 Consider for Approval Privileging Rights for the following UTMB Residents

Kathy Barroso, Executive Director asked the Board to consider for approval privileging rights for the following UTMB residents, as recommended by Dr. Cynthia Ripsin, Medical Director.

- Shelby Payne, MD
- Stacy Leung, MD
- Alexander Ondari, MD
- Aubrey Palmer, MD

A motion to approve privileging rights for the UTMB residents was made by Victoria Dougharty and seconded by Dorothy Goodman. The Board unanimously approved the motion.

Adjournment

A motion to adjourn was made by Virginia Valentino and seconded by Dorothy Goodman. The Board adjourned at 12:49 p.m.

Chair 5/30/17

Date

Virgini Valatris
Secretary/Treasurer

Date